### Post-event report for

### **Education UK mini exhibition 2015**

11 July 2015 Bangkok, Thailand

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Thailand is one of the top ten non-EU countries sending students to the UK for higher education. (HESA) and is one of the biggest markets in East Asia for ELT. The British Council Education UK exhibition is the largest 'Study in the UK' fair in Thailand and is one of the largest in the BC-SIEM network.

The Education UK mini exhibition in July 2015 was attended by 2,300 prospective students and parents, which was a 13% increase from last year. 88% of the visitors said it was a high-quality event and 85% of them said the event delivered met their expectation.

This report aims to give an overview on visitors' profiles to the exhibition, how successful it was, and some key learning points. In addition to providing key statistics and information for exhibitors, the report will be useful for institutions which are considering attending the exhibition next year and for the British Council to do a self-assessment in order to find the best ways to improve the next exhibition.

This report includes:
This <b>Introduction</b> which aims to provide an overview of the report. Page 2
Key <b>Highlights</b> of the event including visitors numbers and profiles as well as media exposure. Page 3 – 7
Details of the <b>Marketing</b> channel used to attract potential students, as well as parents visiting the fair. Page 8 - 11
Results of the <b>Visitor Feedback</b> survey which provide insight into how visitors think about our fair. Page 12 - 16
Appendix: <b>List of exhibitors and partners</b> Page 17-18

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## Highlights

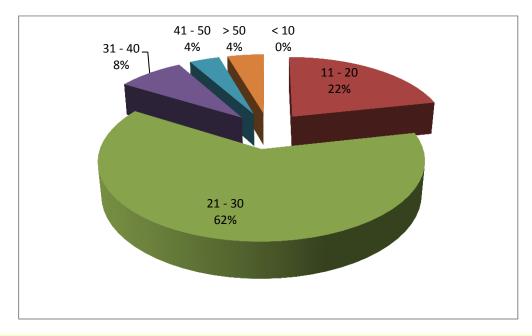
There were -

40 BOOTHS, 2,300 PARENTS & STUDENTS, and 2 partners

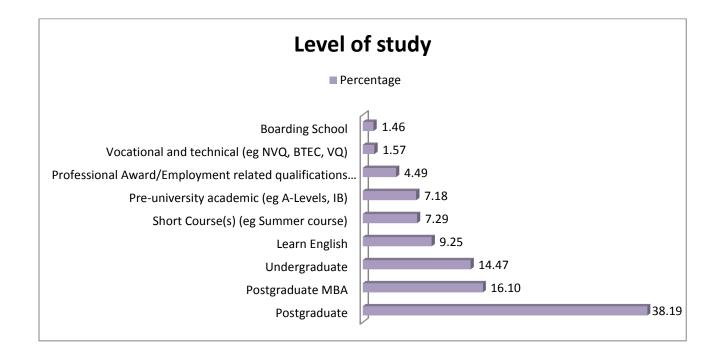
Attending the exhibition

### **Visitors' profile**

Majority of visitors were 21 – 30 years old.



The majority of our visitors **were looking for Master's degree**. A lot of them were also looking for **undergraduate courses or short courses**.

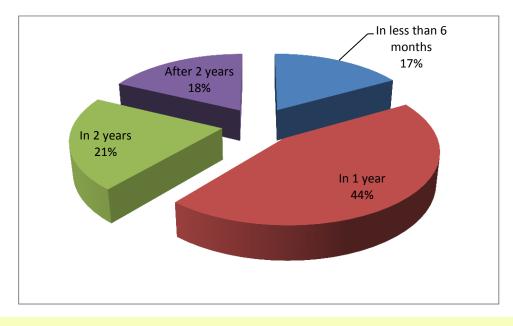


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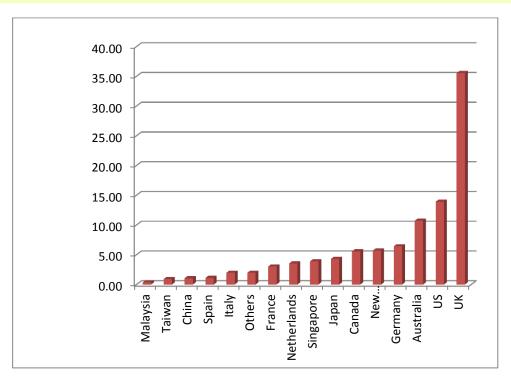
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### 44% of the visitors were considering studying abroad within 1 year

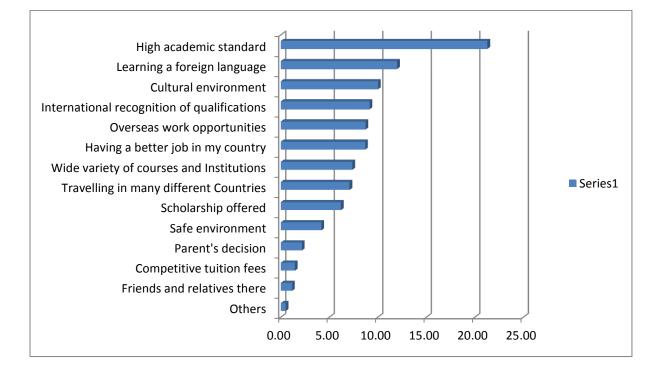


### UK is the number one country of choice.



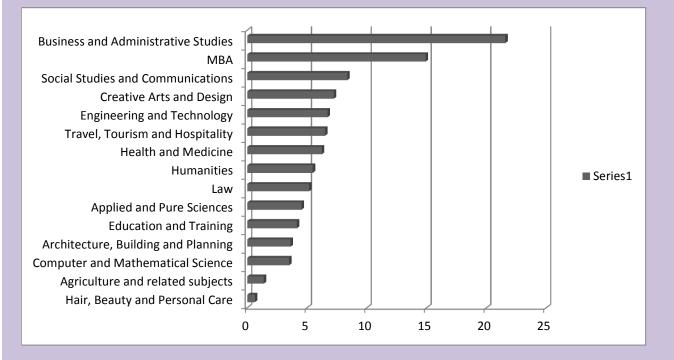
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**High academic standard** is the number one motivation. The majority of the visitors said they expect studying abroad will give them a chance to study a foreign language, to experience different culture, and to earn an international recognition of qualifications.



### **Visitors' preferences**

### Subject preference



Business and Management related courses have always been the top subject area of choice. Social Studies and Communications, Arts& Design and Engineering are also popular among Thai students.

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# Marketing

We spent more than

### THB 1.4 million Baht

on promotion

Outdoor: LED platform displays on BTS stations and LED advertising on SQ1 LED screens, which was an outdoor digital LED screen located in the middle of Siam Square



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TV adverts on, Ruang Lao Chao Nee, Thailand's highest ranking news programme

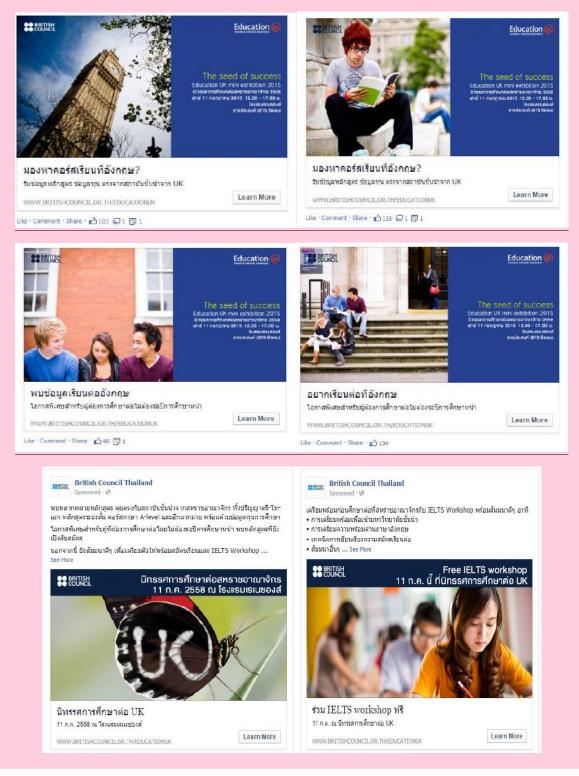


## Advertising on Krungthep Turakij newspaper, Thailand's number one business daily newspaper



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### On-line: We place online ads on Facebook.com from 29 June – 10 July 2015 and received 2,030,181 views



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## British Council e-news: The e-news was sent to 86,277 students and parents in our contact

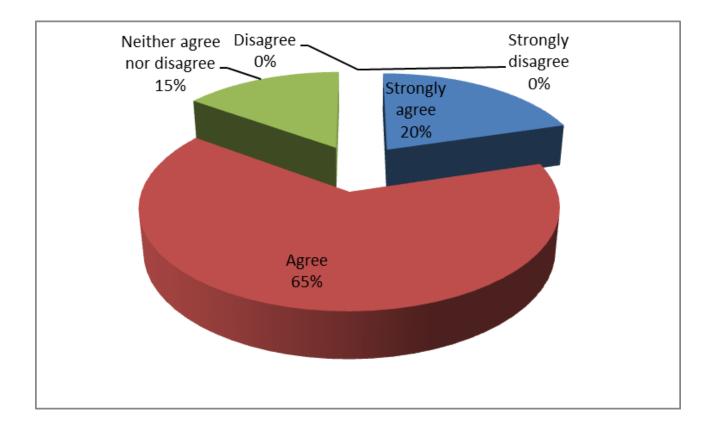
UC	นิทธรศการศึกษาต่อสหราชอาณาจักร เสาร์ที่ 11 กรกฎาคมนี้ โรงแรม Renaissance ราชประสงค์ (BTS ชิดสม)	
ง เนนทวงศก เวศกษาตอสหร เชอ เหลาสกร 2006 วันที่ เสาร์ ที่ 11 กรกฎาคม 2558		
วลา	12.00 - 17.00 ц.	
สถานที	โรงแรมเรเนซองส์ กรุงเทพฯ ราชประสงค์ (BTS ชิดลม)	
ลงทะเบียน	www.britishcouncil.or.th/events/education-uk-mini-exhibition- 2015	
พิเศ	สึกษาขั้นนำจากสหราชอาณาจักรหร้อมข้อมูลหลักสูตรมากมายที่ยังเปิดรับ 558 และหลักสูตรที่เปิดรับช่วงมกราคม/กุมภาหันธ์ 2559 ษ! รับข้อมูลทุนเต็มจำนวนจากรัฐบาลอังกฤษ ละทุนการศึกษาจากสถาบันต่างๆได้ภายในงาน	
พิเศ	558 และหลักสูตรที่เปิดรับช่วงมกราคม/กุมภาหันธ์ 2559 ษ! รับข้อมูลพุณเต็นจำนานจากรัฐบาลอังกฤษ เะทุนการศึกษาจากสถาบันต่างๆได้ภายในงาน	

# Visitors' feedback

### Methodology

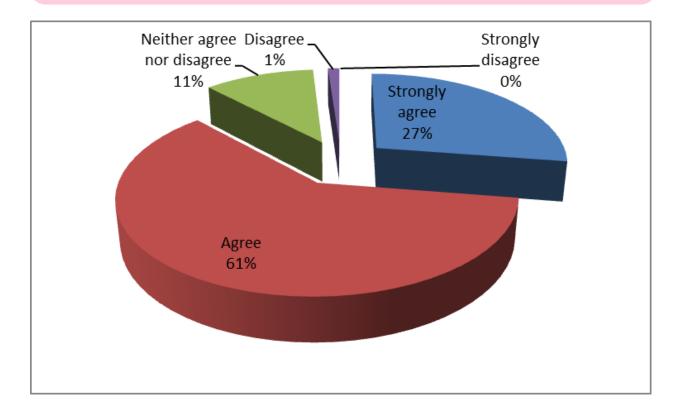
We distributed a printed survey to visitors during the exhibition. The questions were designed to gather quantitative statistics as well as qualitative remarks on visitors reactions to our exhibition and the decision making process.

85% of visitors agreed that the event was delivered accordingly to their expectation

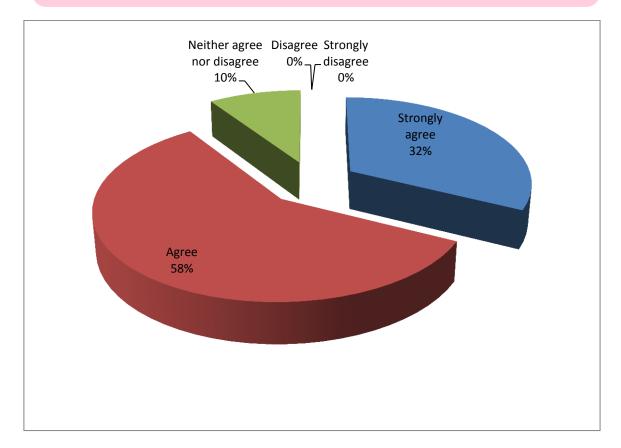


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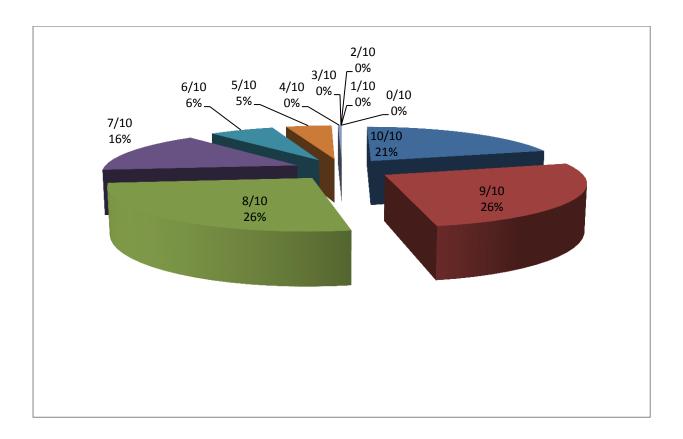
## 88% of visitors said it was a high-quality event



## 90% of visitors agreed that British Council Thailand was a Leading Organisation.



## The majority said they were **8-9/10** likely to **recommend this event to friends.**



### **Suggestions from visitors**

### **Suggestions for upcoming exhibitions**

#### About the seminars

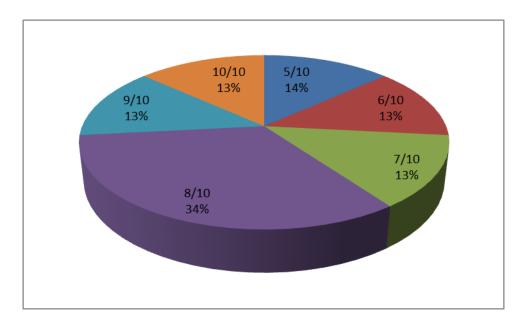
- More information about IELTS
- The room was rather small (20 mentions)
- You should organized this type of event more than a day (2mentions)
- To have the specific learning about sport
- To have more faculties of choice for university
- Some snack during conference
- Uncomfortable with the location of exhibition
- Take longtime to wait
- More staff
- More staff to suggest about the university
- More universities (4 mentions)
- Document not enough
- More workshops
- More seats
- More time
- More break
- More notebooks
- More information about scholarship
- To get better sound system/microphone

### Feedbacks from exhibitors

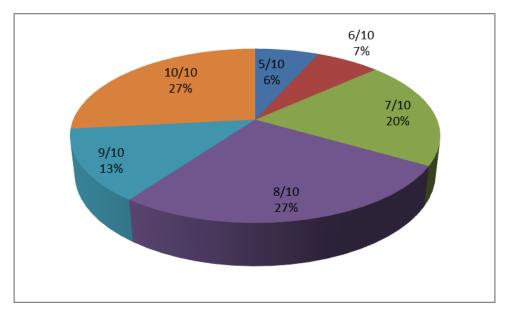
### Methodology

We distributed an online survey to exhibitors after the exhibition. The questions were designed to gather quantitative statistics as well as qualitative remarks on exhibitor's satisfaction to our exhibition and the decision making process. The exhibitors were asked to rate their satisfaction based on 1-10 (very poor – excellent)

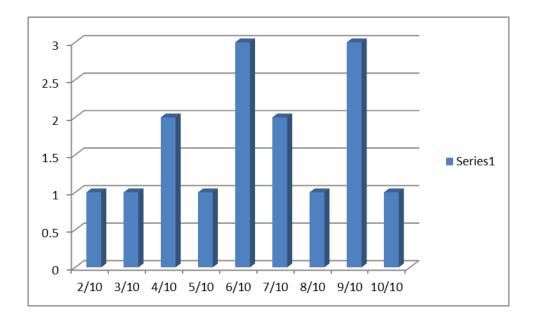
A majority of exhibitors gave 8/10 to the quality of this event.



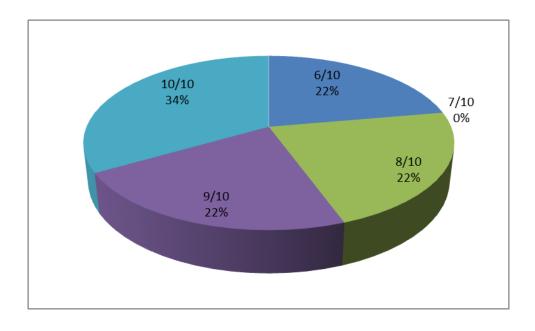
More than half of the exhibitors were highly satisfied with the number of visitors.



Most exhibitors thought the venue was suitable.

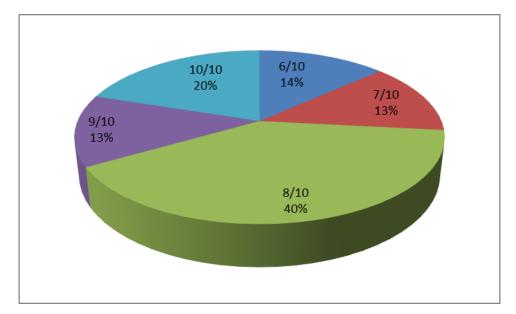


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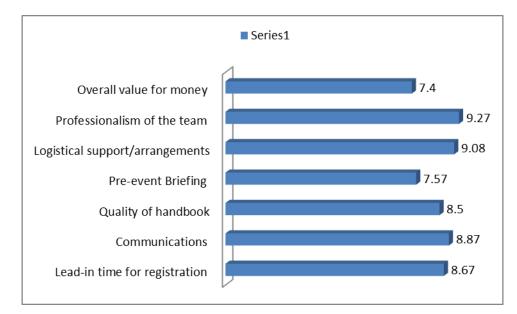


Most exhibitors were highly satisfied with catering service.

86% of the exhibitors were highly satisfied with event promotion.



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On average, the exhibitors were satisfied with the professionalism of the team the most.

#### Recommendations and comments from the exhibitors

- The essential requirement is to keep costs as affordable as possible (3 comments)
- The venue was rather small for such large number attending (6 comments)
- The team in Bangkok is fantastic communication is timely and helpful; and their professionalism on the day is to be envied.

## **Future steps**

There are some areas that British Council can work on to improve the overall arrangement and outcomes of the exhibition. The main findings and recommended next steps are outlined below:

- To review the seminar slots and other activities in the exhibition to see if the slots are adequate and meet the needs of visitors.
- To review the venue in terms of location and size of the exhibition hall
- To keep the promotional and marketing campaign the same to this year in order to keep attracting a good number and high quality visitors.

### Appendix: List of exhibitors

Abbey DLD Group of Colleges		
University of Aberdeen		
Anglia Ruskin University		
University of the Arts London		
Astrum Colleges		
Bath Spa University		
Bell - your Pathway to University		
Bournemouth University		
BPP University		
University of the West of England, Bristol		
Brunel University London		
Cambridge Education Group		
Cass Business School, City University London		
Coventry University		
EC Language Centres		
Glasgow Caledonian University and GCU London		
University of Greenwich (London)		
University of Hertfordshire		
Hult International Business School		
INTO University Partnerships		
University of Kent		
The Language Gallery (TLG)		
Leeds Beckett University		
Liverpool Hope University		
London South Bank University		
Loughborough College		
Middlesex University, London		
The University of Northampton		
University of Nottingham Ningbo China		
Northumbria University Newcastle		
Nottingham Trent University		
Oxford Brookes University		
Regent's University London		
The University of Sheffield		
Sheffield Hallam University		
Study Group International		
University of South Wales		
University of the West of Scotland		
University of Westminster		
York St John University		

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### **Business partners**

- 1. Kasikorn Bank
- 2. Chevening Programme, The British Embassy