

SERVICES FOR INTERNATIONAL EDUCATION MARKETING CONFERENCE 2015

Digital Marketing in South Asia Ottolie Wekezer, British Council Keith Davies, British Council Mirza Mujic, Nottingham Trent University Michael Bedward, King's College University Caroline Boddie, Glasgow University

#siem2015 www.britishcouncil.org/siem

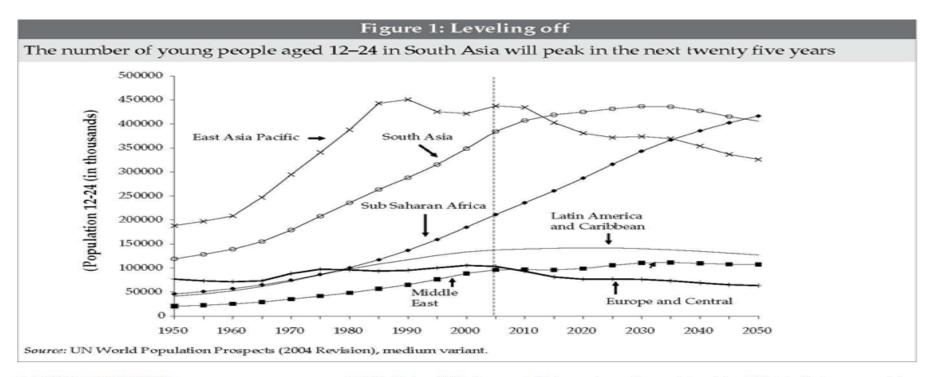








Youth Dividend... Massive demand growth into Education at home and abroad....



Hard facts - demography

Average age in South Asia is

10 years

Approximately 50%

of the population of South Asia would be considered an ethnic minority in their own country

Aspiring middle class

400 million

50 LANGUAGES

with more than a million speakers for each.

50%

of the population in Asia - were affected by at least one natural disaster over recent years, resulting

\$45BN in damage

80% of the population survives on

less than \$2 a day

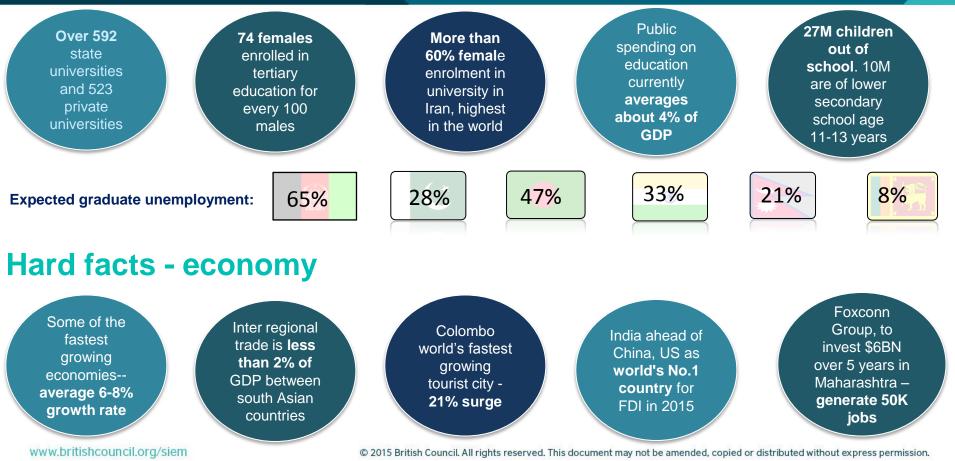
6 mega cities of 10M population and 92 cities with over 1M

China and India

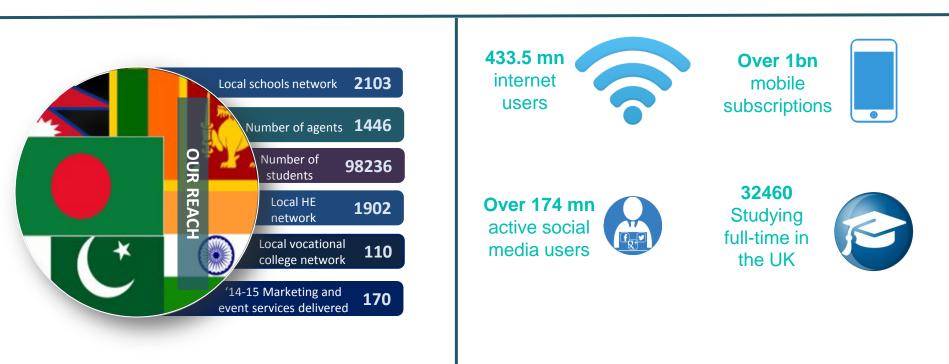
together represent **37%** of the world's population.

India to surpass China to become world's most populous nation by 2022.

Hard facts - education



Snapshot



www.britishcouncil.org/siem

UK Connect - Diaspora

Over **3M** people of South Asian heritage live in UK contributing 10% to the UK GDP, whilst making up only 4% of the population.

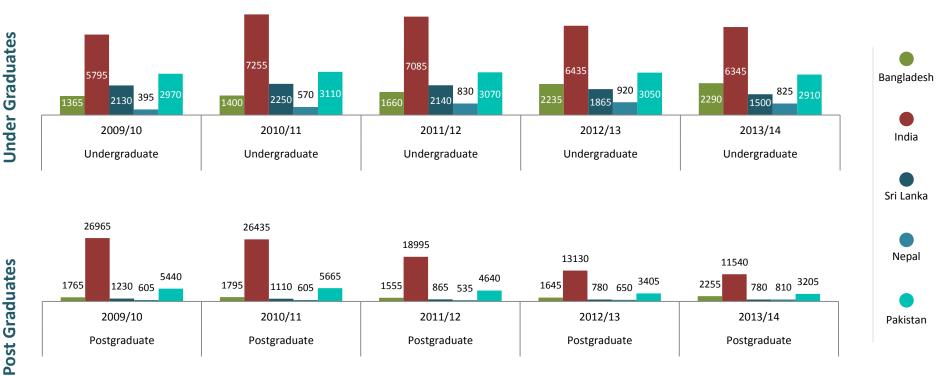
> Asian-owned businesses in London have a turnover of about **£60BN** a year



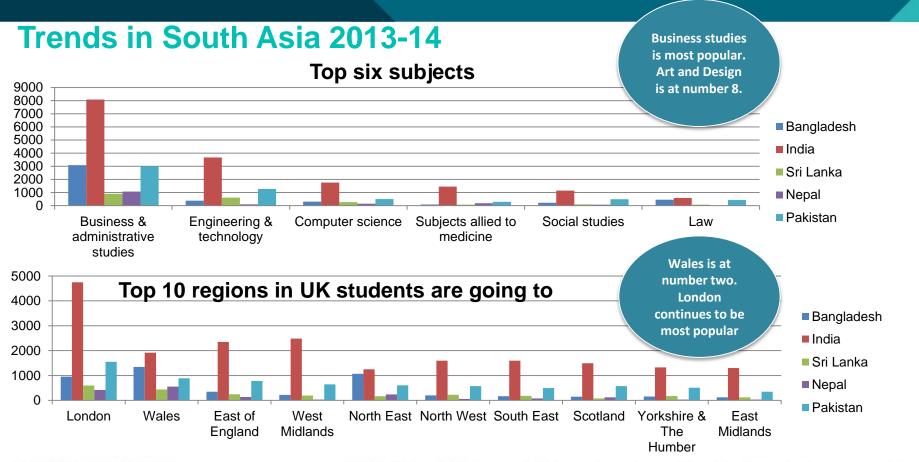
Mumbai based Tata group is the UK's biggest manufacturing employer after taking over **Jaguar**, **Land Rover**, **Corus** and **Tetley Tea**

10,000 curry restaurants in the UK with annual turnover of £3.5BN, mostly run by Bangladeshis

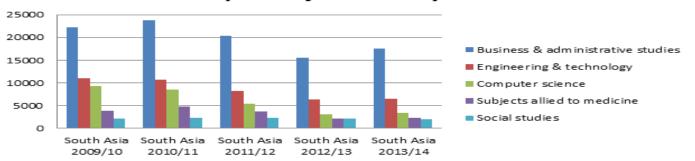
Regional student mobility snapshot



www.britishcouncil.org/siem



Year on year

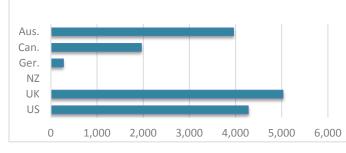


Top 5 Subjects last 5 years

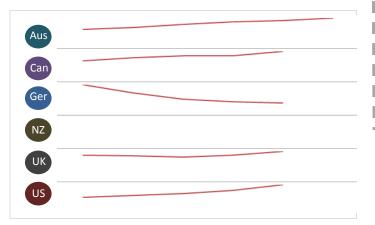


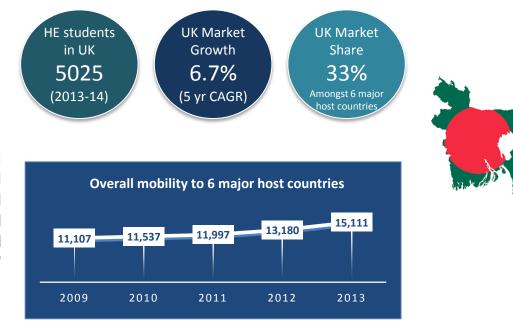
www.britishcouncil.org/siem

Bangladesh



Student mobility to host countries (last year reported)

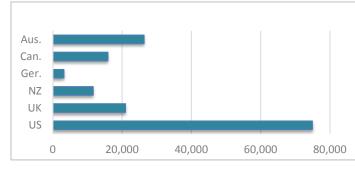




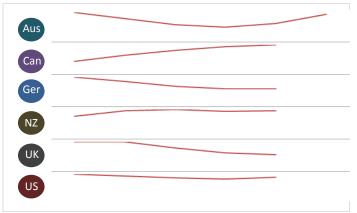
Mobility trend by host market (2009-2014)

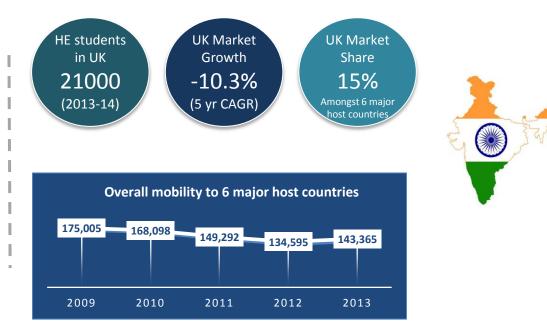
www.britishcouncil.org/siem

India



Student mobility to host countries (last year reported)





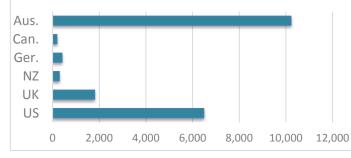
Mobility trend by host market (2009-2014)

www.britishcouncil.org/siem

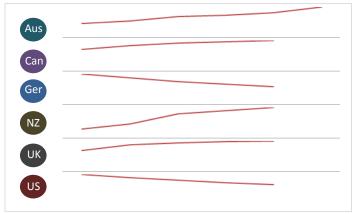
No of Indian Students in2014-15			
Country	2013/14	2014/15	% Increase or decrease since 13/14
UK	21,000	Data not available	Awaiting Data - but visas down by around 10%
USA	102,673	132,888	29.40%
Australia	34,130	29,573	-13.35%
Canada	34,882	38,877	11.48%
Germany	9,619	11,860	23.29%
France	3,051	3700	21.27%

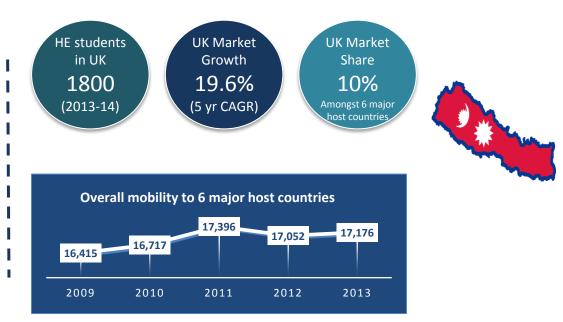
www.britishcouncil.org/siem

Nepal



Student mobility to host countries (last year reported)

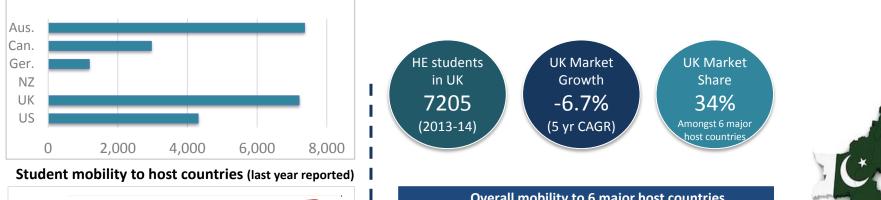


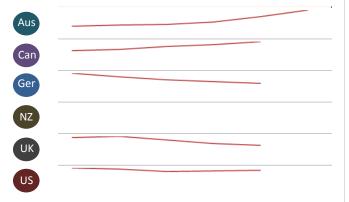


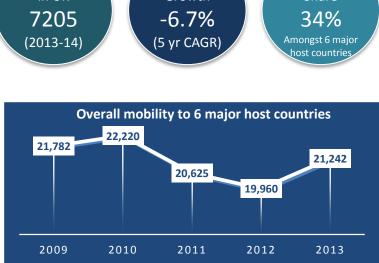
Mobility trend by host market (2009-2014)

www.britishcouncil.org/siem

Pakistan



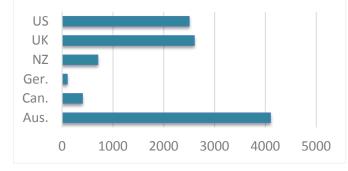




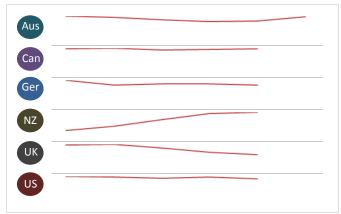
Mobility trend by host market (2009-2014)

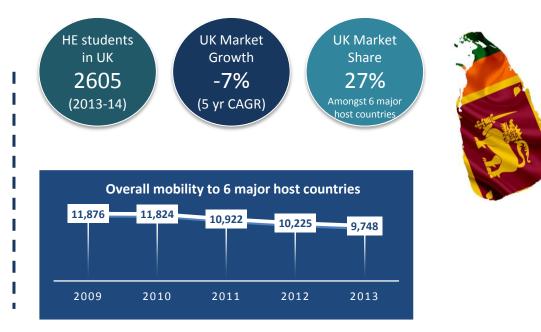
www.britishcouncil.org/siem

Sri Lanka



Student mobility to host countries (last year reported)

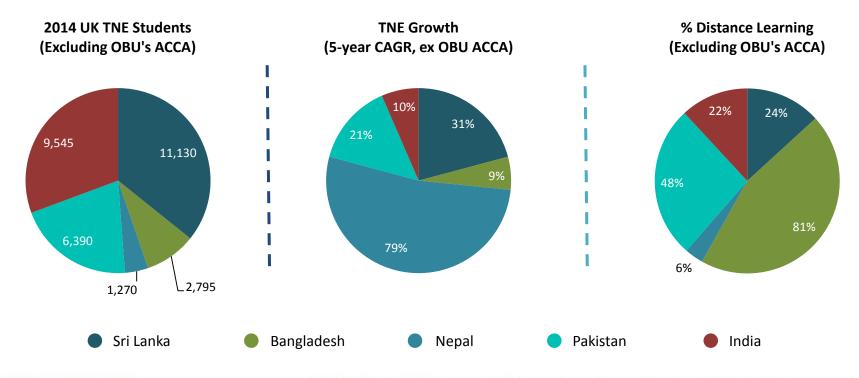




Mobility trend by host market (2009-2014)

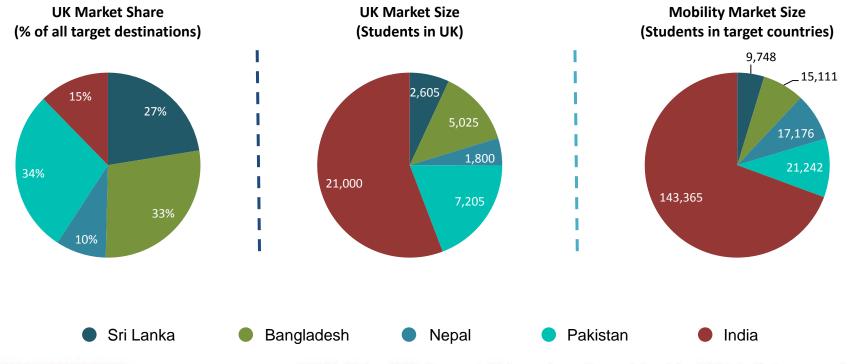
www.britishcouncil.org/siem

UK TNE performance



www.britishcouncil.org/siem

Mobility and UK performance



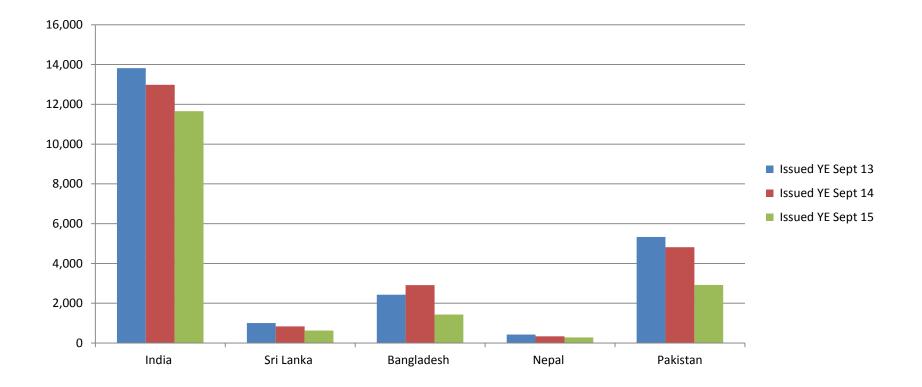
www.britishcouncil.org/siem

Mobility and UK performance

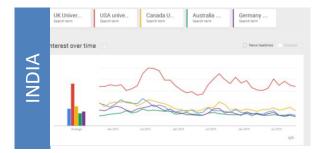


www.britishcouncil.org/siem

VISAS – Issue rates have increased across the region but..

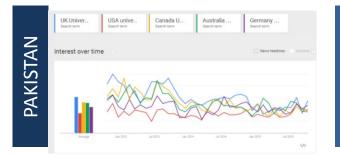


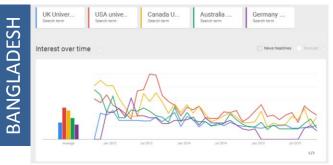
Google Trends Analysis





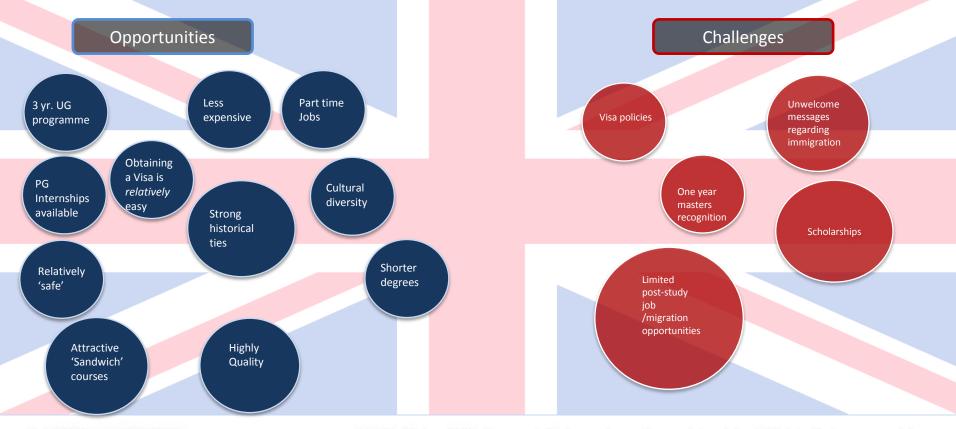






www.britishcouncil.org/siem

Student perceptions – UK – Our USP's and Challenges



www.britishcouncil.org/siem

NTU South Asia strategy

- Developing the market focus on second tier cities whilst not forgetting the metros
- Agent engagement
- Developing the network schools/partnerships/alumni
- Personalised marketing
- Current student engagement

Commitment to India



In the last year we have made around 50 separate visits across cities in India.

This amounts to roughly around 300 fairs, agent office visits and school seminars.

Working with schools and building the alumni network



- Visiting schools to provide seminars as well as hosting them at the university
- In-country officer, Mr Rishi Pokar, focused on hosting alumni events
- Rishi contacted most of our alumni to find out their USP for NTU
- Supporting our alumni with their businesses/projects

Personalised approach with support of alumni and students



www.ntu.ac.uk/nikita Join us on Facebook

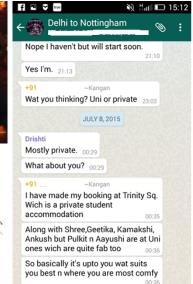
Nottingham Trent University an excellent employability ru universities in the UK for pla	











Type a message

- Sharing alumni successes stories
- **Connecting offer** holders with students/alumni through FB/Whatsapp/ events

•

•

Informing students and parents with calls/personalised emails/events



Current student engagement



- Engagement with confirmed students even before arrival
- Welcome events
- Scholarship award evening
- Cultural visits...

Panel discussion

Michael Bedward Kings College London

Mirza Mujic Nottingham Trent University Saman Imtiaz British Council, Pakistan

Keith Davies, British Council, Sri Lanka Ottolie Wekezer British Council, South Asia



SERVICES FOR INTERNATIONAL EDUCATION MARKETING CONFERENCE 2015

Successful recruitment practices in South Asia Michael Bedward, Teaching Fellow (Short Courses), King's College London

#siem2015 www.britishcouncil.org/siem Sponsored by







Overview:

- King's College London context
- International Strategic Priorities
- The India Summer Schools
- The wider strategy in India

International Strategic Priorities for King's



The rationale for the India Summer Schools:

- Following the success of the King's College London Summer School since 2009
- The first summer school programme abroad was run in Mumbai in April 2012
- Four 2 week certificate courses



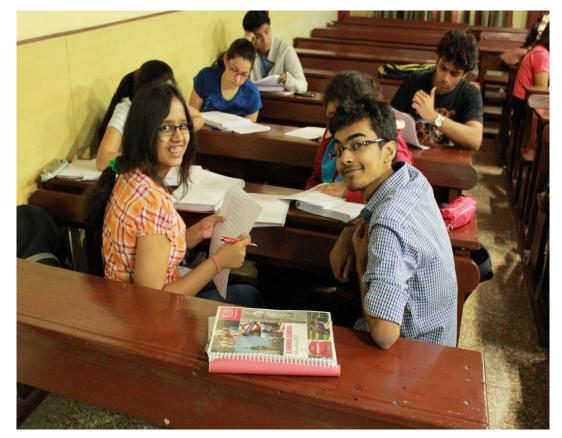


Benefits for Students:

- Affordable tuition fee
- Exposure to King's International faculty

Scholarships

 UG Modules equivalent to 15 UK or 3 USA credits



India Summer Schools - Partner Institutions

Partnerships with

- Lady Shri Ram College (Delhi)
- HR College (Mumbai)



St John's Research Institution (Bangalore)





Benefits for the partner Institution:

- Different pedagogic approach
- Exposure to King's International faculty
- Scholarships
- Capacity building



The impact of the India Summer Schools since 2012



December 16, 2015

Slide 36

Benefits for King's College London:

- Promote the brand
- Widening participation
- Scholarships to students in India
- Model for King's International
 Summer School programmes
- Promote mobility for King's faculty
- Recruitment

'For an international education experience'

TAYYEB SHAH speaks with SANGEETA YADAV about an on-going summer school programme conducted by King's College, London, at Miranda House and the courses being offered

Tell us about the Summer School Programme (SSP)?

The SSP in Delhi will allow students to experience an international education in miniature. They will learn study skills and will do their own research work. It will allow them to grow academically and personally.

Tell us about the faculty of summer school programme?

The three lecturers at the Summer School will be Dr Diana Bozhilova, who teaches the International Relations course, Michael Bedward, lecturer of the e-Business course and Dr Gonzalo Pozo Martin who is teaching the International Political Economy



Tayyeb Shah director of International strategy, King's College London

tion of the international political

King's College London & India:

- The India Summer Schools echo King's mission:
- "King's College London is dedicated to the advancement of knowledge, learning and understanding in the service of global society"
- The India strategy is not just about student recruitment but is one aspect of a wider strategy in India

King's College London & India:

The wider strategy in India:

- Multiple engagement strands
- King's India Institute
- King's India Office
- University partnerships
- Research collaborations
- Active alumni chapters
- In-country partner organisations

Thank You

Michael Bedward MBA, FHEA Teaching Fellow (Short Courses) Summer Programmes King's College London michael.bedward@kcl.ac.uk www.kcl.ac.uk/worldwide





Market Marke College IONDON



Caroline Boddie, Deputy Head of International University of Glasgow

WORLD CHANGERS WELCOME



Track record: Pakistan



2009 2010 2011 2012 2013 2014 2015



www.glasgow.ac.uk

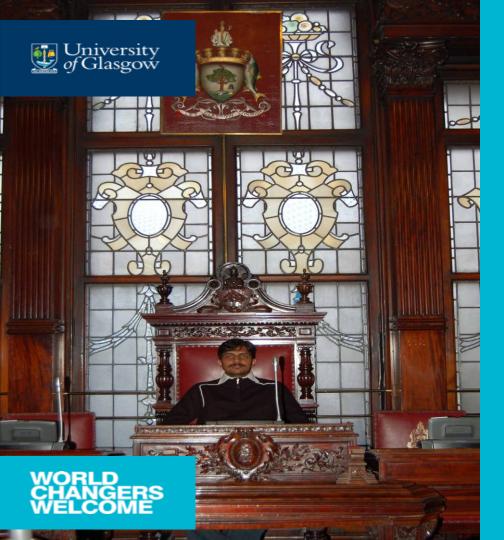


Performance by level



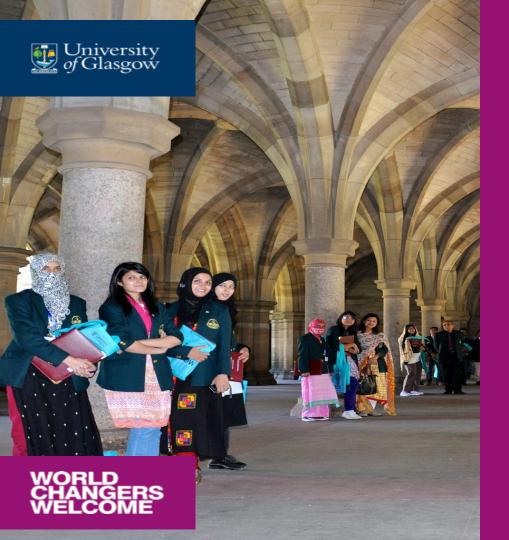


www.glasgow.ac.uk



Effective PGR recruitment

- Local contacts
- Working with the Higher Education Commission (HEC)
- Network building
- Memorandum of Understanding
- Institutional discounts
- Decline in government funding
- External influences and decline of HEC
- Rise of local funding
- Residual brand presence and reputation
- Increasingly influential alumni



Effective UG recruitment

- British Council inward mission
- Beaconhouse discount
- Reciprocal visits
- Retaining links with counselors and heads
- Network expansion
- Attendance at school fairs
- Punjabi toppers
- BC visits to schools
- Long game
- Challenging 4 year system