





Introduction

Thank you for your participation at the Study UK exhibition in **Colombia** in **February 2018** at the **AR Centro de Convenciones** in **Bogota**.

The purpose of this report is to provide you with a summary of the event, including visitor and exhibitor feedback as well as other useful information. We trust that this report will enable you to report return on investment and assist with future decision making.

The event, targeted at the Access/Foundation, Summer Courses, Undergraduate, Postgraduate and English Language market, hosted representatives from **19 UK institutions** (Listed below in the Exhibitor's feedback section), that positively engaged with **prospective students/visitors/partners**, providing the audience with information on the available academic offer in the UK.

The event attracted approximately **1,200 visitors**, thanks in part to the marketing campaign and digital promotion strategies used to promote the exhibition (Details listed below in the Marketing section). Alongside the main exhibition, a series of seminars were also held, with topics covered including Tier 4 Visa, Chevening and Colfuturo Scholarships, IELTS preparation, Alumni experiences, among other interesting and relevant topics of interest for visitors looking for opportunities of studies in the UK.

At British Council we highly appreciate your support, and hope that we can continue to provide valuable marketing services in terms of both our exhibitions and also our range of other targeted activities during the year. We hope to see you again at our next exhibition scheduled for late September 2018. We will be sharing information on this as soon as it is available.

Regards,

Bárbara De Castro | Tertiary Education Lead, Colombia

This report includes:

Introduction	2
Highlights	4
Visitor's profile	5
Marketing	7
Visitor's Feedback	
Exhibitor's Feedback	12
Future steps	14
Appendix	16

Highlights

This exhibition was held at the following venue/time/date

Venue(s)	AR Centro de Convenciones, Bogota –
	24-25 February 2018
Opening hours	24 February 2018 14:00 – 19:30
	25 February 2018 14:00 – 18:00
Stand costs	£2,650

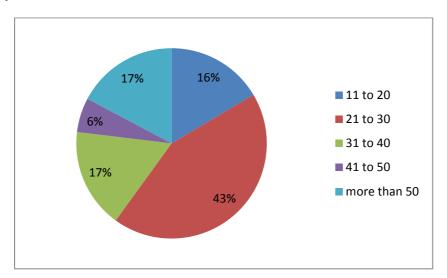
The following successful seminars were held:

- What it's really like to study in the UK: Colombian alumni share their experiences
- Why Scotland (and St. Andrews) offer a different degree experience
- Study in Wales
- Chevening Scholarship Programmes
- General Student Visa (Tier 4)
- Colfuturo Scholarship-loan scheme for postgraduate studies abroad
- Applying to scholarships and universities in the UK
- Study at Strathclyde: opportunities to study Business, Engineering, Humanities and Sciences at the award-winning university in Glasgow, Scotland
- Start your journey abroad with the help of IELTS
- How to get work experience for 1 year in the UK
- Life and Study Experiences in the UK Alumni Panel
- Preparatory programmes for studying at a UK University

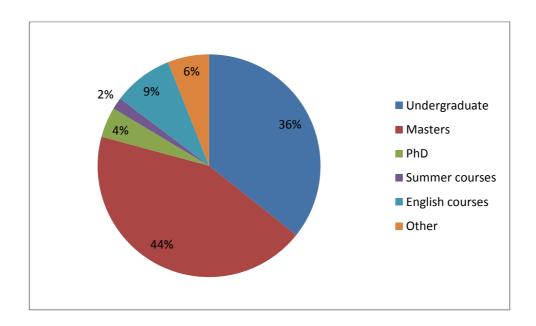
Visitor's profile

We gathered information using the Visitor Registration System (VRS) data from the 2,256 people who registered/pre-registered for the exhibition, as well as the Feedback forms filled out during the event from 115 visitors. The following headings and graphs summarize the general profile of visitors and people interested in attending our event.

Visitor Age Group

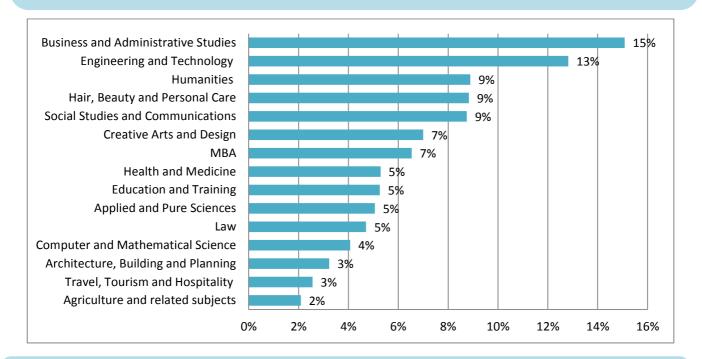


Scorecard information revealed main interest of studies in undergraduate (36%) and master's programmes (44%)

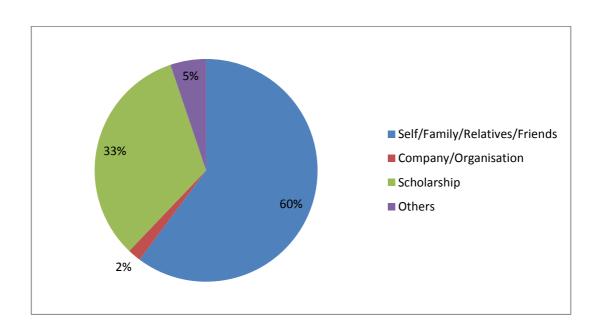


According to VRS data, the top 3 subject areas of interest are:

- Business and Administrative Studies
- Engineering and Technology
- Humanities



VRS data revealed 60% of registrants indicated Self/Family/Relative/Friends would be their main source of funding



Marketing

The exhibition was promoted via different channels, including the following:

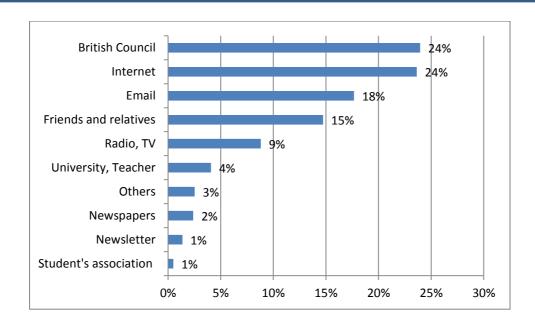
- Print media in the following newspapers:
 - o ADN
 - Publimetro
 - Portafolio
- Digital
 - British Council Facebook and Twitter page
 - Google (SEM, GDN)
 - Audience Premium
 - Tap Tap
- Radio broadcasting
 - La X: shows Mañanas X, One2Five and Mañanas X Weekend targeting 470.000 listeners
 - La FM: show Los Originales targeting 230,000 listeners
 - o Radioacktiva: show El Gallo targeting 467.600 listeners
- British Council mailings: our database reaches over 110,000 subscribers
- Press Release shared with local media contacts from the British Council and the British Embassy
- Local educational institution networks including
 - Colfuturo, one of the main funding bodies for postgraduate studies abroad
 - Consejería Académica or Academic Counselling programme by ICETEX providing advice to potential students interested in pursuing postgraduate studies abroad
 - Local universities
 - Local schools and counsellors
 - RedBrit. Network of British Universities' Alumni in Colombia

Below are some key figures on our marketing campaign:

Approximately £9,000 were spent on Marketing and communications for this exhibition

Our marketing reached an estimated audience of 3.5 Million people

Our marketing reached an estimated audience of 3.5 Million people



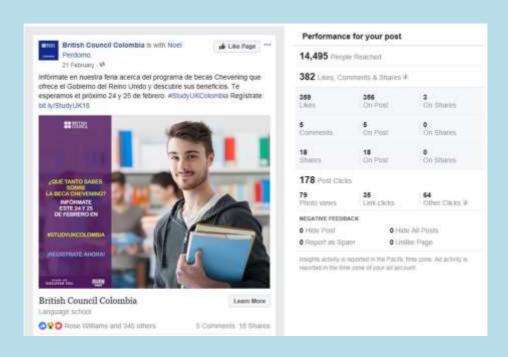
Examples of the marketing include (more information available in the annex):



Email shots:



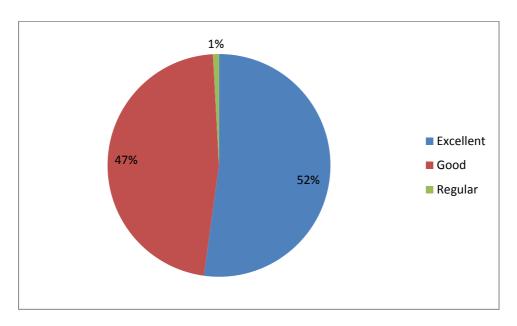
Online:



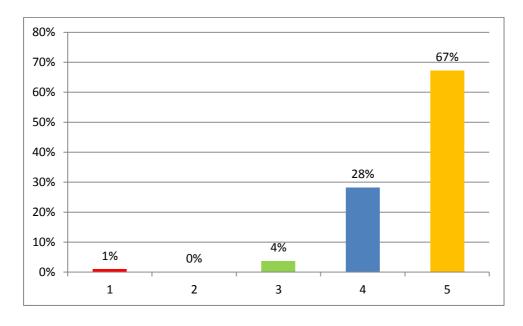
Visitor's Feedback

Logistics staff walked around the venue to collect feedback on scorecards uploaded on tablets. As mentioned above, 115 visitors answered the digital survey. The questions were designed to gather quantitative statistics as well as qualitative remarks on reactions to our exhibition and the decision making process.

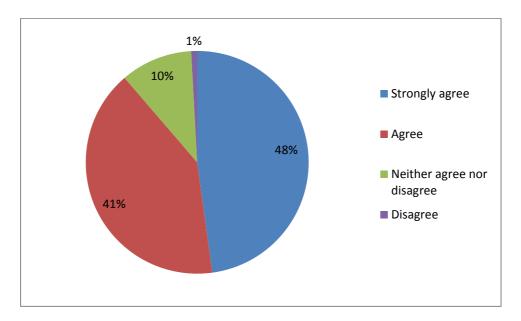
General feedback on the event



When visitors were asked to rate the information they received from universities and colleges (1 Bad – 5 Excellent)...



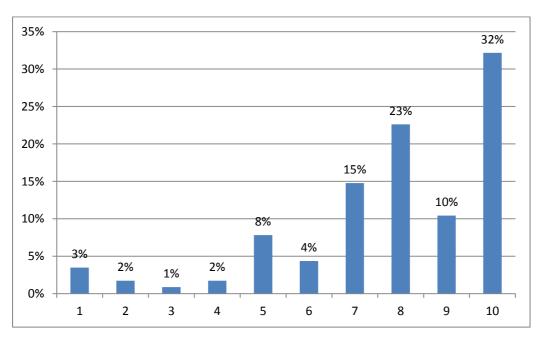
When visitors were asked if the event met their expectations...



Key Recommendations for the British Council include:

- Longer seminars
- More stand assistants and Spanish speaking personnel
- Live broadcasting of seminars
- Larger venue

When visitors were asked if they will be applying to a UK institution following the exhibition (1 not likely at all - 10 very likely)...



www.britishcouncil.org/siem

^{© 2013} British Council. All rights reserved.

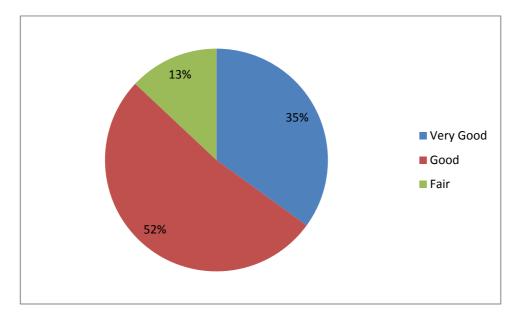
Exhibitor's Feedback

At the exhibition there were 19 unique exhibitors from UK education institutions; representing a steady number of exhibitors compared to our last events. Almost 60% of the institutions had also participated in last year's edition.

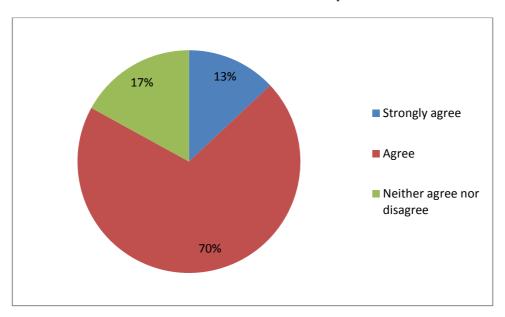
Exhibitor Attendance	Bogotá			
	2017 2018			
February Exhibitions	19 19			

When exhibitors were asked "Would you sign up for another Study UK event organised by the British Council Colombia?" 18 said yes, 1 said no.

When exhibitors were asked how they would rate the event in general...



When exhibitors were asked if the event met their expectations....



Some positive quotes from exhibitors:

- Thank you for your support!
- 1st time attending, very satisfied
- Support from BC team was great.
- I wish we had known we had more space for banners but it's been a good event in general.

Some negative quotes from exhibitors:

- There were fewer students compared to last year's exhibition.
- Sponsors should have been in the second room so that more UK universities could be showcased.
- Catering needs improvement. No milk for coffee and tea.
- I would prefer the afternoon coffee break would be served in the break room.

List of Exhibitors (Alphabetical Order):

1	Bangor University	11	University of Bradford
2	Bosworth Independent College	12	University of East Anglia
3	Brunel University London	13	University of Essex
4	Liverpool John Moores University	14	University of Hertfordshire
5	NCUK	15	University of Salford
6	St Mary's University, Twickenham	16	University of Southampton
7	Swansea University	17	University of St Andrews
8	UCL	18	University of Strathclyde
9	Ulster University	19	University of Westminster
10	University College Birmingham		

Future steps

There are several areas that both British Council and the UK institutions can work on to improve the overall arrangement and outcomes of the exhibition. The main findings and recommended next steps are outlined below:

British Council

- Following recommendations from the institutions, we will go back to planning a one-day exhibition. For next year's exhibition, we will evaluate the cost effectiveness and try to identify ways in which we reduce expenses to guarantee a better cost-benefit for exhibitors.
- We will take into account recommendation for improvement in the catering services.
 We will also aim to serve breaks in lunch boxes as we are aware representatives would rather take a break in the exhibitor's break room, but others might be too busy to leave their stands.
- Representatives indicated too many students interested in undergraduate studies require foundation degrees and lack knowledge of this. We've identified this as a weakness from previous exhibitions and school tours. Within the British Council, we are trying to work more closely with schools to provide more information about how

the UK education system works. We will think of other strategies in order to have more information available to the public to explain this.

UK Institutions

- Institutions should consider having more support from local agents or alumni to attend future exhibitions in order to provide more information. It's also important to consider stand support in Spanish.
- As in previous year, we highly recommend exhibitors to provide more information on scholarships and financial aid available for Colombian and highlight these during future exhibitions, especially since competing markets such as USA, Australia and Germany among others are offering these resources for Colombians. Financing from the main funding bodies is limited but nevertheless, a steady appetite for UK education in Colombia remains an opportunity for recruitment.

The above points, though important, should not detract from what was a successful exhibition. Our upcoming exhibition currently is scheduled to take place the last week of September (information soon to be available on the SIEM website!) as part of the LATAM Tour 2018. We will build upon the lessons learned and prove even more popular.

Please see in the following link a short video with highlights of this event.

We hope to see you in the autumn!

Appendix

Newspapers Paid Ads



Radio Paid Mentions

LA FM

PROGRAMA H	HORARIO	DÍA DE PAUTA	19	20	21	22	23	24	25	TOTAL
	HONANIO	DIA DE PAUTA	I	m	mi	j	v	s	d	IOIAL
LOS ORIGINALES	5:00 a 8:00pm	LUNES A VIERNES	3	3	4	3	3	-	-	16
***************************************						Om	······································			16

LA X

PROGRAMA	HORARIO	DÍA DE PAUTA	19	20	21	22	23	24	25	TOTAL
	HORARIO	DIA DE FAUTA	I	m	mi	j	v	s	d	IOIAL
MAÑANAS X	6:00 a 10:00am	LUNES A VIERNES	3	3	3	2	2	-	-	13
ONE2FIVE	1:00 a 5:00pm	LUNES A VIERNES	2	3	2	3	3	-	-	13
MAÑANAS X WEEKEND	6:00am a 12:00m	SÁBADO	-	-	-	-	-	1	-	1
								***************************************		27

RADIOACKTIVA

PROGRAMA	HORARIO	DÍA DE PAUTA	19	20	21	22	23	24	25	TOTAL
	HORARIO		I	m	mi	j	٧	s	d TO	IOIAL
EL GALLO	5:00 a 10:00am	LUNES A VIERNES	2	2	2	2	2	-	-	10
										10

Digital Campaign

Facebook







Link clicks: 9,063 Reach: 97,483 Impressions: 392,023 Unique link clicks: 6,980 Button clicks: 80

Button clicks: 80 Page visits: 1,726



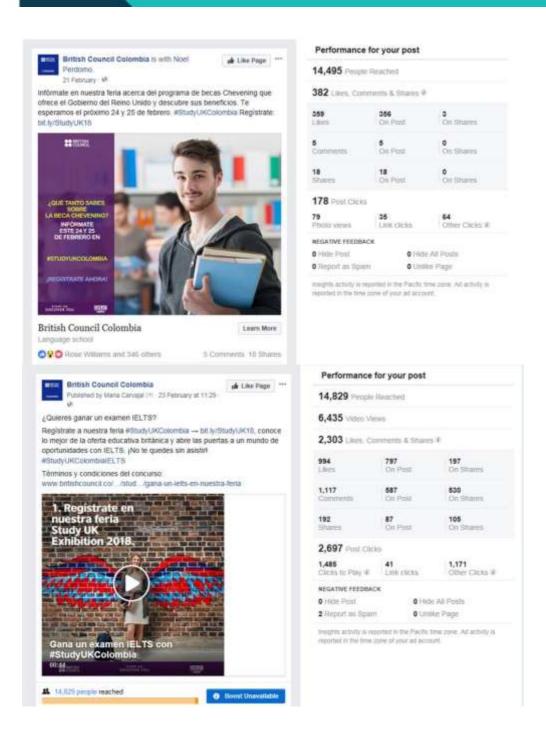
Interactions: 1,957 Reach: 3,269 Impressions: 3,505 Link clicks: 2 Page visits: 2,989 Reach: 91,548 Impressions: 475,628 Unique link clicks: 6,916 Button clicks: 10

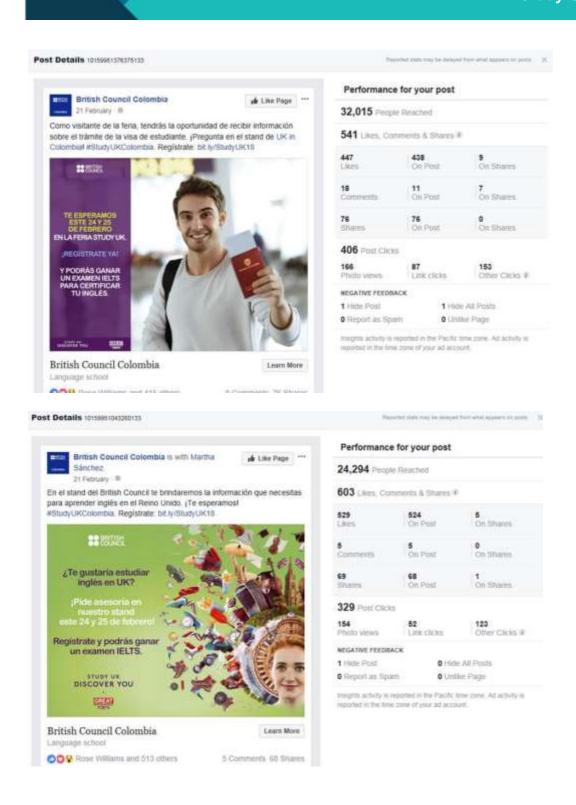


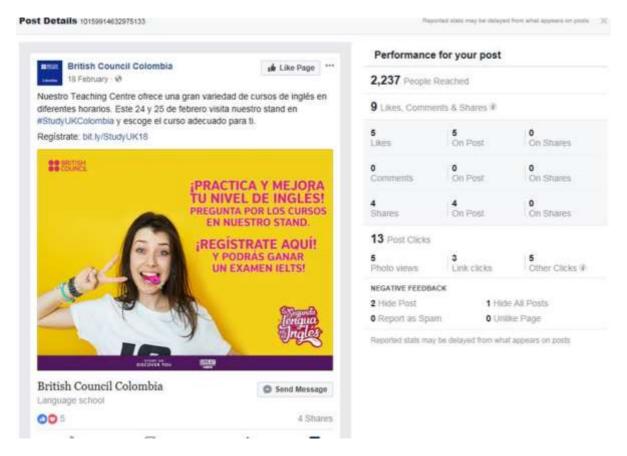
Interactions: 676 Reach: 1,243 Reactions: 1 Link clicks: 2 Page visits: 2,606 Reach: 86,366 Impressions: 245,438 Unique link clicks: 4,664 Button clicks: 40



Interactions: 1,957 Reach: 3,269 Impressions: 3,505 Button clicks: 80 Reactions: 1,726 Link clicks: 106







Banner displays



Google SEM



Total clicks: 15 Impressions: 148

CTR: 10%

Requisitos para estudiar en UK - British Council
Te Asesora
Anuncio co.edukexhibition.org/Feria/Study_UK

Conéctate con las Mejores Universidades de El Reino
Unido. ¡Regístrate Ya!
Envío gratuito • 24 horas • Devolución gratuita •
Coincidencia de precios

Total clicks: 34 Impressions: 624 CTR: 5.4%

www.britishcouncil.org/siem

© 2013 British Council. All rights reserved.

Mailing samples

Through our Mailing marketing campaign we reached out more than 110,000 potential students via our British Council mailing channel, getting a 30% of open rate/each (avg. 15,000 contacts)



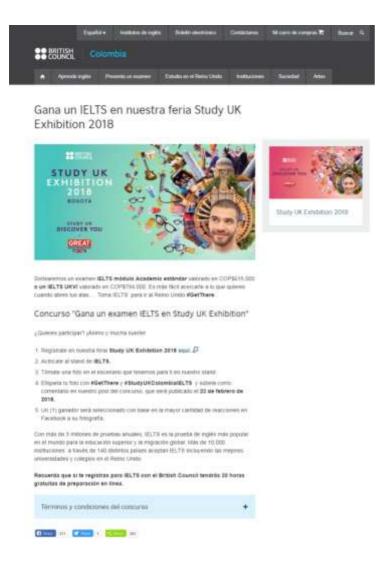
British Council Colombia Website Promo

https://www.britishcouncil.co/events/study-uk-exhibition-2018



(100 H COS) + (100 +

https://www.britishcouncil.co/events/study-uk-exhibition-2018/gana-un-ielts-en-nuestra-feria



British Council Colombia Visitor Registration System Landing page

https://co.edukexhibition.org/es-co/exhibition/28



www.britishcouncil.org/siem

Photos



Video (click the image to play)

