

Post-event report for

Study UK Exhibition Vietnam October 2017

07 - 12 October 2017

Introduction

- The Study UK Exhibition Vietnam October 2017 was held in three cities including Hanoi, Ho Chi Minh City, and Danang from 7th to 12th October 2017.
- With 57 exhibiting institutions, the exhibitions attracted 1,652 visitors in total compared to 1,562 visitors in the same event last year
- The event was promoted heavily through popular online media channels, facebook and the total advertising value is GBP16,075

This report includes:

Key **Highlights** of the event including visitors numbers and profile as well as media exposures Page 3

Details of the **Marketing** channel used to attract potential students and as parents to the fair Page 5

Results of the **Visitor Feedback** survey Page 6

Results of the **Exhibitors Feedback**Page 8

Future Steps which British Council Vietnam and Exhibitors should consider. Page 10

Appendix: List of exhibitors Page 11 - 12

Highlights

There were...

57 INSTITUTIONS 1,652 VISITORS

...attending the exhibition

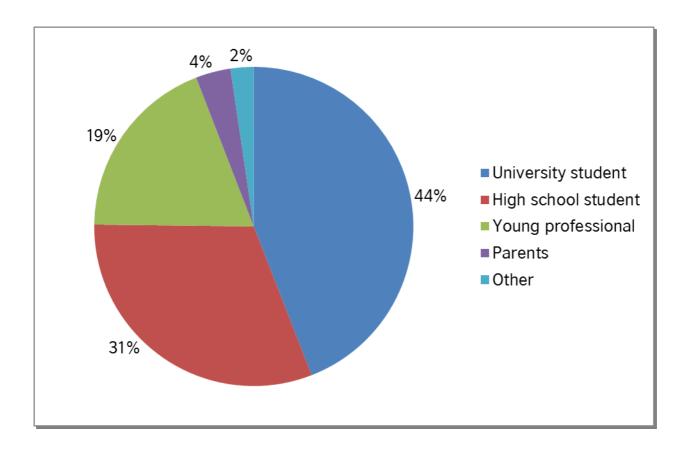
Online channels have been optimised in event marketing activities...





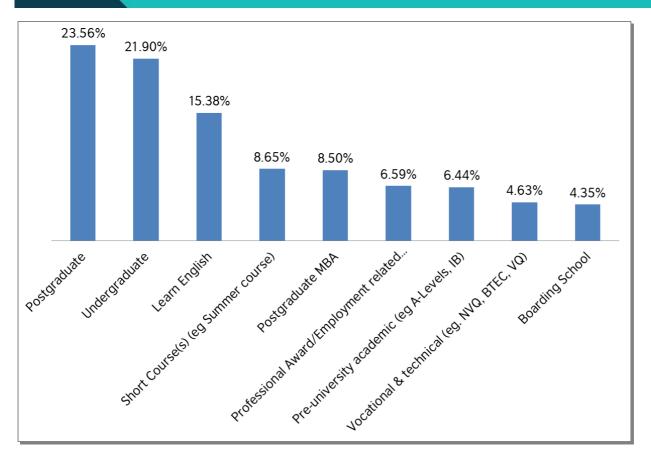
Visitors' profile

44% of visitors are university students and 31% of visitors are high-school students



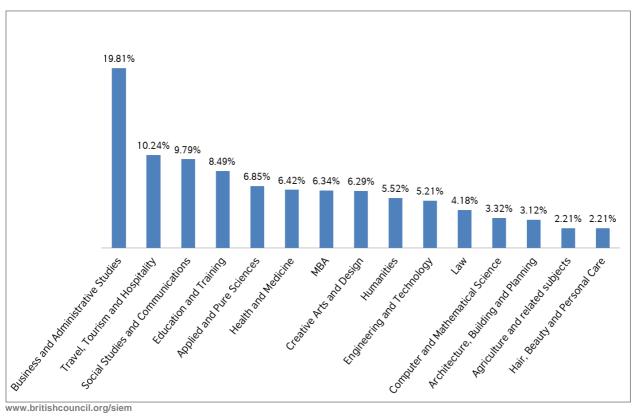
Visitors' preference

Majority of visitors are looking for Undergraduate and Postgraduate programs. This year, we've noticed that there is more interest from visitors for English Language and English Summer Course in the UK



Subject preference

Business related subjects still account the largest part for demanded subject areas. The gap is narrow between other popular subjects.



Marketing

We spent

£16,075

on promotion

PR and advertisement

14 PR Articles and 06 website banners on popular online newspapers

05 print ads placed on **02** popular newspapers

Printed materials

15,500 Invitations distributed at local schools/universities/ British Council outreach activities

95 Posters at local schools/universities

21 Horizontal banners hung at local schools/universities







Online

- Web banner placed on 6 popular online newspaper;
- Dedicated event website/ FB campaign started 8 weeks before the event date reached more than 1,000,000 people and 50,000 engagements
- Teaser video, exhibition mobile app

Direct marketing

- 5 email campaigns sent to student database
- 2,118 SMS sent to students, parents
- 5 School Talks were organised at high schools
- Work with 10 student clubs to promote the event to key universities in





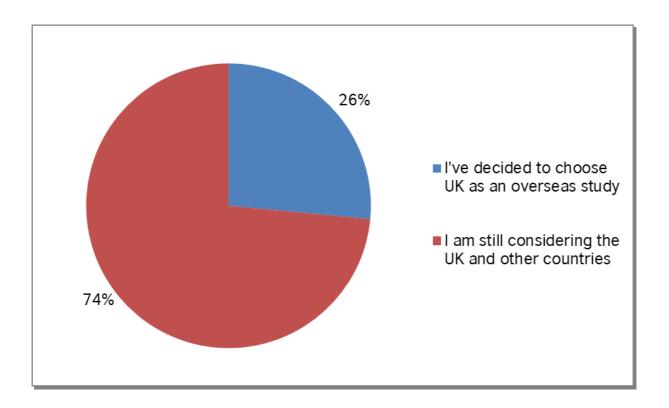


Visitors' feedback

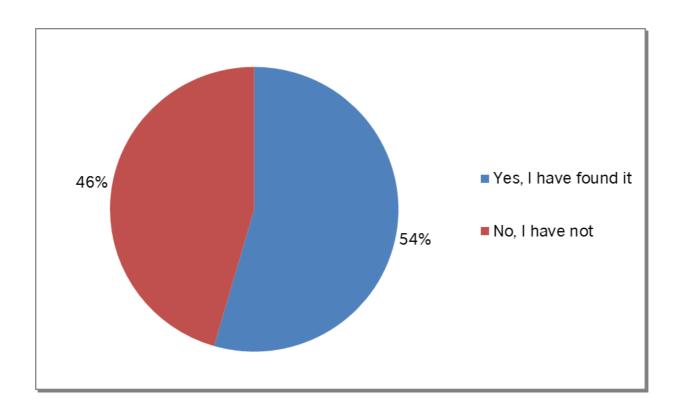
Methodology

We distributed a printed survey to the visitors during the exhibition and the visitors could get a lucky draw gift after completing the survey. The questions were designed to gather quantitative statistics as well as qualitative remarks on visitors reactions to our exhibition and the decision making process.

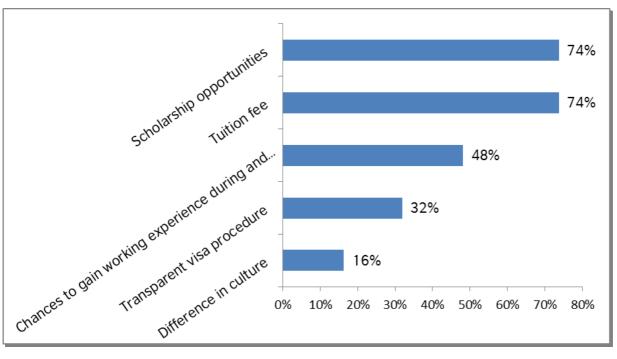
26% visitors had decided to choose UK as an overseas study



After the events, 54% of visitors have found the course that met their requirements



Scholarship opportunities, Tuition fee and Working opportunities are the top three concerns about choosing the UK



www.britishcouncil.org/siem

Suggestions from visitors

Requested seminar topics

- Student life in the UK
- Science and engineering
- Medical, Nursing and Public Health
- Post graduate

Improvement areas for exhibition arrangement

- More institutions on Medical, Nursing and Public Health
- More personnel and larger booth for Alumni Zone and Chevening Scholarship.
- School booths should be sorted into different areas (high school education and undergraduate/graduate courses separated from each other)

Exhibitors' feedback

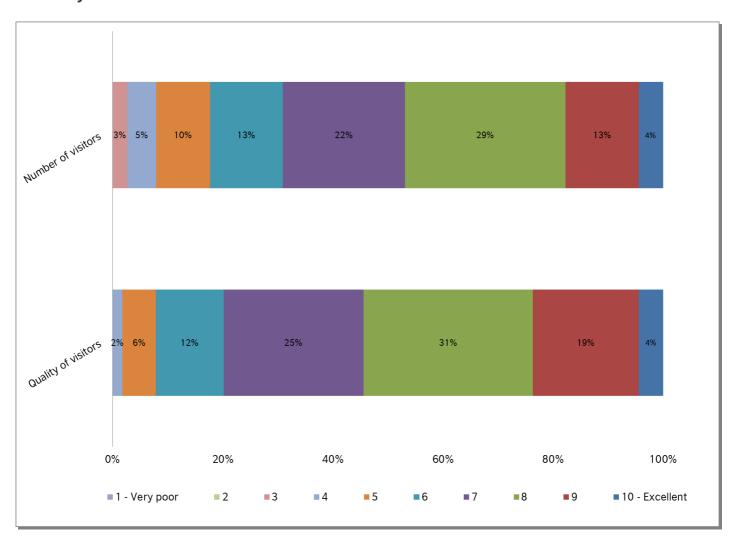
Main compliments

- A well organised exhibition
- · Customer generally very well-informed

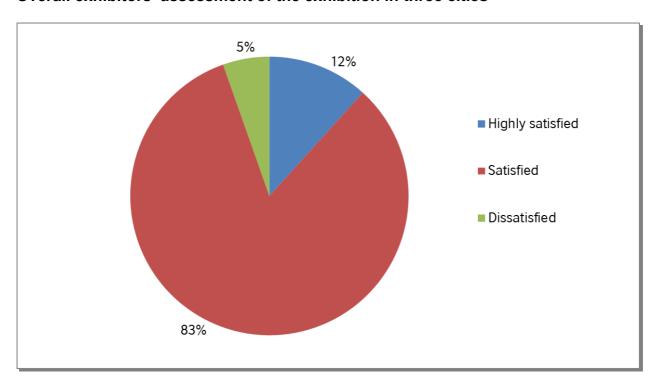
Recommendations for future event

- BC briefing just before the fair to be able to attend
- Agent networking was poor would be better to include a school counsellor session

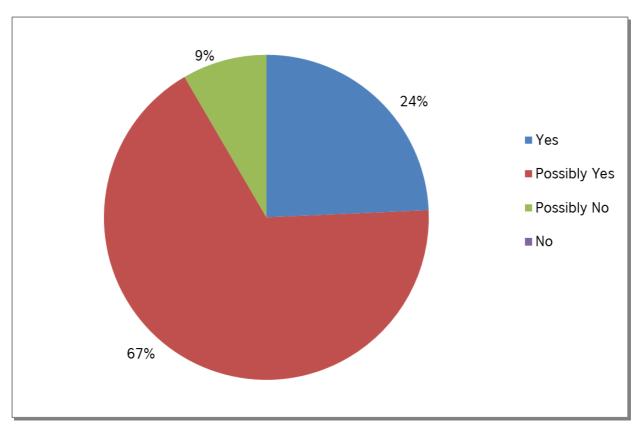
What is your assessment of the visitors?



Overall exhibitors' assessment of the exhibition in three cities



Will the exhibitors be attending this event next year?



www.britishcouncil.org/siem

Appendix: List of exhibitors

No.	Institution	Booth number				
		Hanoi	НСМС	Danang		
UK Institutions						
1	Aberystwyth University		1	1		
2	Ashbourne College	1	2	2		
3	Aston University	2	3			
4	Bellerbys College	3		3		
5	Birmingham City University	4	4			
6	University College Birmingham	5	5	4		
7	University of Birmingham	6	6			
8	Bosworth Independent College	7	7			
9	Bournemouth University	8	8	5		
10	BPP University	9	9	6		
11	University of Bradford	10	10	7		
12	Cardiff Metropolitan University			8		
13	Cardiff Sixth Form College	11	11			
14	Cardiff University	12	12			
15	CATS College UK	13	13			
16	City, University of London	14	14			
17	Concord College	15	15			
18	Cranfield University	16	16			
19	De Montfort University	17	17	9		
20	University of East Anglia	18	18			
21	Edge Hill University	19	19	10		
22	EF Academy	20	20			

Study UK Exhibition – Vietnam October 2017

23	EF Education First Vietnam	21	21	
24	University of Essex	22		
25	University of Glasgow	23	22	11
26	University of Greenwich	24	23	12
27	INTO University Partnerships	25		
28	Istituto Marangoni London	26	24	
29	University of Kent	27	25	
30	The King's School, Canterbury		26	13
31	Leeds Arts University		27	
32	University of Leicester	28		
33	Liverpool John Moores University	29	28	
34	London South Bank University	30	29	
35	Manchester Metropolitan University	31	30	
36	Navitas UK	32	31	
37	Newcastle College	33	32	14
38	Newcastle University	34	33	
39	The University of Northampton	35	34	
40	The University of Nottingham	36	35	
41	Oxford International Education Group	37	36	
42	University of Plymouth	38	37	
43	University of Portsmouth	39	38	15
44	Robert Gordon University	40	39	
45	Sheffield Hallam University	41	40	
46	University of Southampton	42	41	16
47	St Lawrence College	43	42	
48	Staffordshire University	44	43	17

Study UK Exhibition – Vietnam October 2017

49	University of Surrey	45	44			
50	Teesside University	46	45			
51	Ulster University	47	46	18		
52	University College London	48	47			
53	University of Warwick	49	48			
54	University of The West of England	50	49			
UK Qualification Providers in Vietnam & other countries in Asia						
55	British University Vietnam	51	50	19		
56	London College for Design & Fashion	52	51	20		
57	University of Nottingham Ningbo China	53	52			