

SERVICES FOR
INTERNATIONAL
EDUCATION
MARKETING
CONFERENCE 2015

Practicalities of overseas delivery John Mountford, Association of Colleges Sanjeev Ohri, Dudley College











# Association of Colleges

Promoting. Representing. Supporting.

# New Models for international delivery

John Mountford, Association of Colleges



### Session introduction

- Overview of FE sector's international work
- Chance to listen to ideas on global approaches, strategies and opportunities from AoC, UKTI and Dudley College
- Opportunity to share ideas with peers on your college's international approach



#### International introduction

- Around 50,000 overseas students (EU and international)
- Dropping number of students on Tier 4 visas (10,000 over the last two years)
- £350m in income and £980 million in living expenses (International Growth and Prosperity, DBIS)
- Colleges developing international partnerships and models of Trans
   National Education
- The global demand for Technical and Professional education remains strong as does the UK's college offer.



## International remains important

- Commercial
- Global times demand a global response
- Enriches the experience of all learners and staff
- Raises Colleges' profile; locally, nationally and internationally
- Improving quality through learning new approaches and perspectives
- To take advantage of particular features of provision or location
- Responding to a particular opportunity, government initiative or stakeholder programme
- Reaching new students and partners



### Different approaches to international

- Teaching Students in the UK and overseas
- Teacher training, train the trainer
- EU and international projects including Student and Student Exchanges
- Institutional partnerships
- Delivery overseas: Curriculum, Capacity Building, Consultancy
- Key question which is the best approach?



## Challenges

- Student visas
  - Child visas
  - o SELTS
  - Work rights
  - Two year limit
  - Progression
  - Application of 10% metrics
  - Does our Government want colleges to recruit international students?
- Domestic challenges have ramifications for international work
- Costs staff and time
- International demands a medium to long term investment
- Initial set up of in country delivery
- Expertise
- Getting whole staff buy in and support
- Is it time for a rethink?

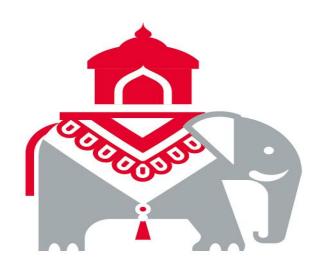


#### PRACTICALITIES OF OVERSEAS DELEIVERY

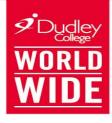
Sanjeev Ohri

Vice Principal

International and Business Development







#### Overview of our international operations

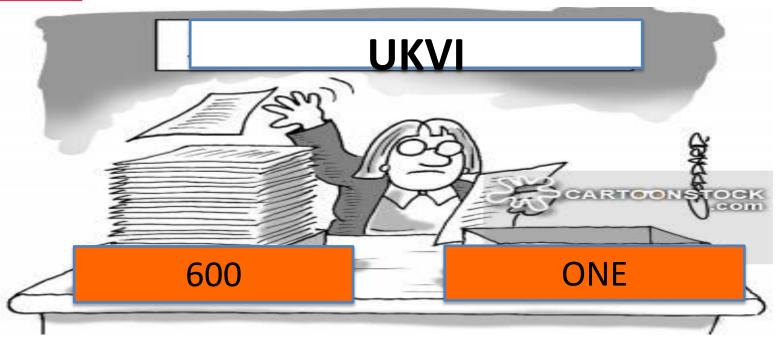
 Have been involved in International work for over 20 years

Main focus on student recruitment



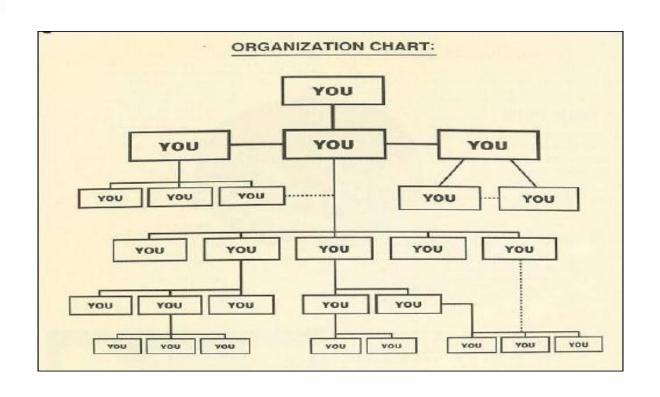


## STUDENT RECRUITMENT



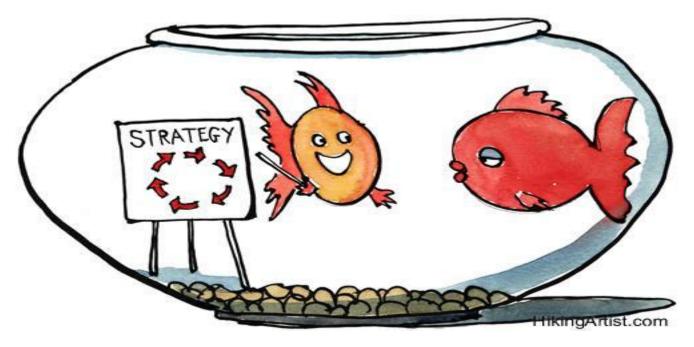


#### INTERNATIONAL MANAGEMENT STRUCTURE





# **International Strategy**





### Income

#### **VP** Finance

- **→** Budgets
- **→** Forecasts
- **→** Income
- **→** Expenditure
- + Cash flow





# **NEW STRATEGY**





# Overseas Projects

- → Reduction in core funding
- → UKVI changes to student visas
- → Cost of education in the UK
- → Increase our global foot print
- → Corporate Social Responsibility



## Overview of our Strategic Markets

- Middle East and North Africa
- ◆India and South East Asia
- +South Africa
- +China
- **→**Europe





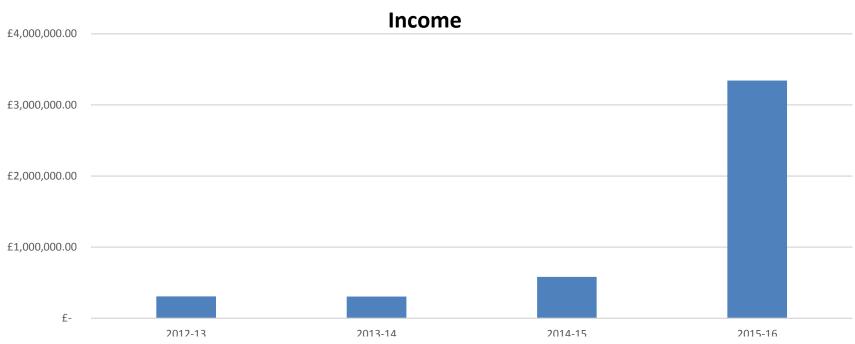
#### LITTLE OR NO INCOME



FIVE YEARS AGO



# Income over 4 years





# Seed Funding

- → Our initial international projects were small-scale British Council projects, £10-15k each
- → Yemeni QA Project
- → Tunisian Employer Engagement and Teaching Skills projects
- South African vocational training projects





## India – Leadership and Management Skills

- Proposed a Leadership training programme to the UK-India Education and Research Initiative (UKIERI)
- Trained 250 college deans and principals
- ★ Attracted interest from India ministries; have been approached regarding follow-up programmes





# Saudi Arabia – Capability Building Contracts

- Having established an international reputation, we bid for a Capability Building Contract in Saudi Arabia
- → Following our successful bid, we won a further two contracts in Hafr Al-Batin
- → These are multi-million pound contracts; supported by Santander on this





# **Key Themes: Patience**

- → International is not an easy win
- → Takes time to build relationships and establish a reputation
- → Need to have an international presence
- → Low hanging fruit may be a mirage
- + Financials
- → Competition
- → Holding your nerve



# Key Themes: Buy In

- → International can't just be the domain of one of two staff members
- → Requires buy-in from the whole organisation from the Principal down
- ★ Key influencers need to be involved and kept informed
- → Use your best staff...whoever they are
- → Planning
- → Partners



# Key Themes: Expect the Unexpected!

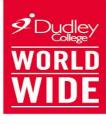
- International is vulnerable to a huge range of factors
  - Changes in Government
  - Political instability
  - Natural disasters
  - Policy and legislative changes
- + Always have a back-up plan
- → Don't put all your eggs in one basket





# **Key Themes: Diversify Your Projects**

- → Projects are vulnerable to change so be diverse
- → Don't ignore small projects these can grow into something big
- → Large projects always experience delays don't be overly reliant on them



# Considerations

- ★ Research ~ have you done your homework?
- → Income and expenditure (over the project life)
- Choosing the right partners
- → Collaboration
- → Working with employers across the globe
- Choosing the right delivery staff
- → Management ~ contractual and operational
- ★ Effective and regular communication
- **→** Sustainability
- ◆ Capacity
- Levels of understanding
- → Safety
- → Cultural difference
- ◆ UKVI
- → Banks ~ bonds
- → Security of staff





#### GOOD THINGS COME TO THOSE WHO WAIT

GOOD THINGS COME TO THOSE WHO WORK THEIR ASSES OFF AND NEVER GIVE UP



# Any Questions?

