



SERVICES FOR
INTERNATIONAL
EDUCATION
MARKETING

CONFERENCE 2015

Overcoming the data dearth – using data sources
to develop school marketing strategies

Zainab Malik, British Council

Anna Esaki-Smith, British Council

Emma Robinson, British Council

#siem2015

www.britishcouncil.org/siem

Sponsored by



D.J.G. EXHIBITION FREIGHT SERVICES LIMITED

GeoXoLabs



Let's take a poll...

- How many countries do you invest in?
- What area of the world are you currently most invested in?
- What do you think are the big emerging countries of interest?
- How have your recruitment and engagement activities been affected by recent world events?
- Were you prepared for these events?



What data do you currently use, if any, in your international recruitment strategy?

- What are your current data sources?
- How do you apply the data that you find?

How have you prepared yourself for the current state of global affairs?

- Weakness in Chinese economy
- Global political unrest

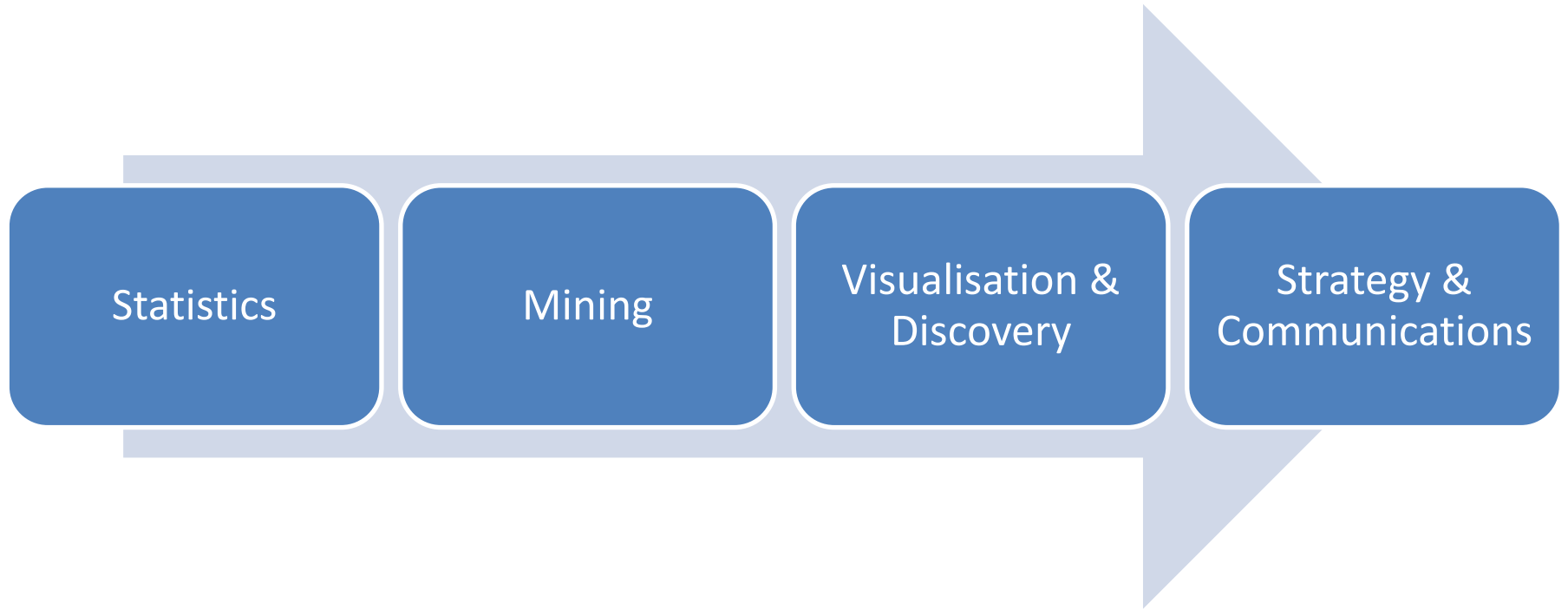
Road map

- The importance of data
- Key indicators and data sources
- Using what you now know
- Q & A

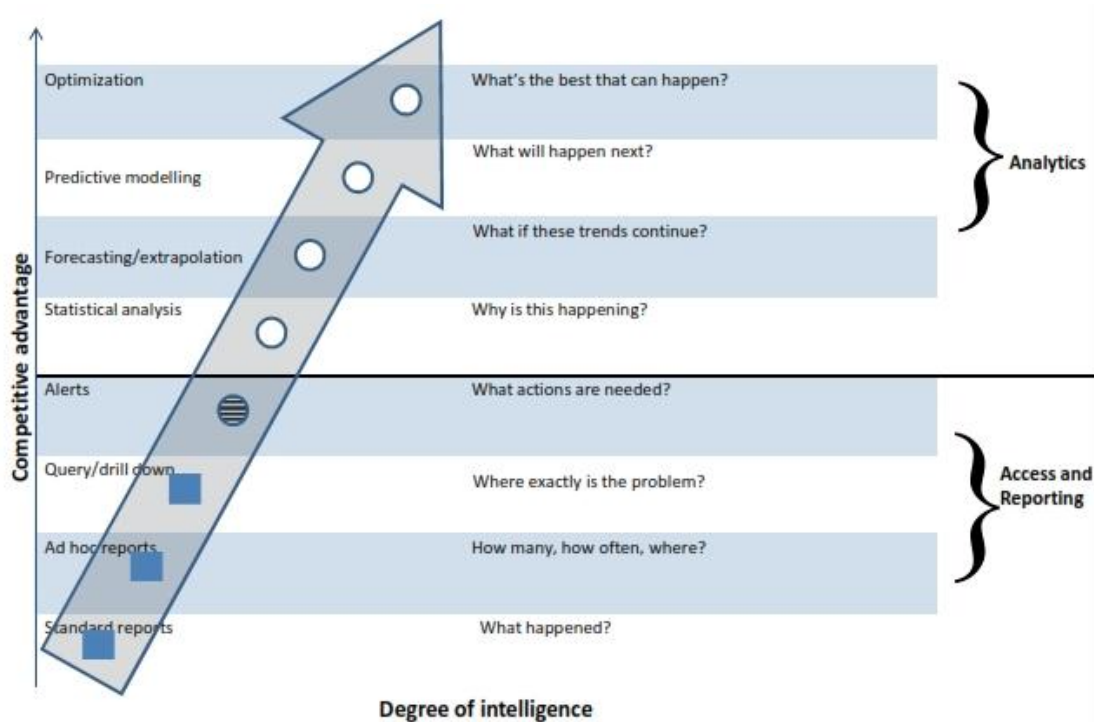
Session goals

- Identify relevant data and information sources
- Use data to better understand and select markets with the best potential for a school

The importance of data



The importance of data



Source: Davenport, T. Harris, J (2007), "Competing on Analytics", Harvard Business School Press, Boston, MA, p. 8

Indicators and data sources

Macroeconomic data

Mobility indicators

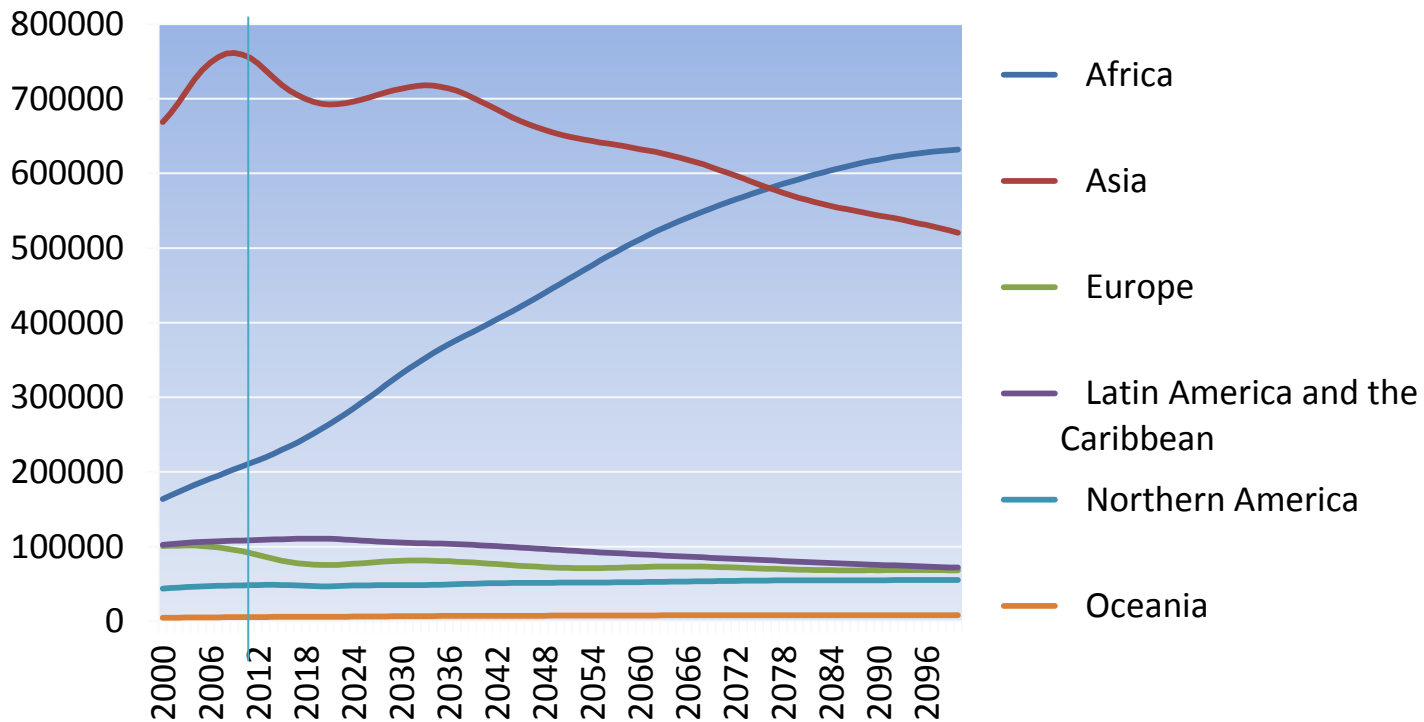
Local information

Institutional data

Primary data

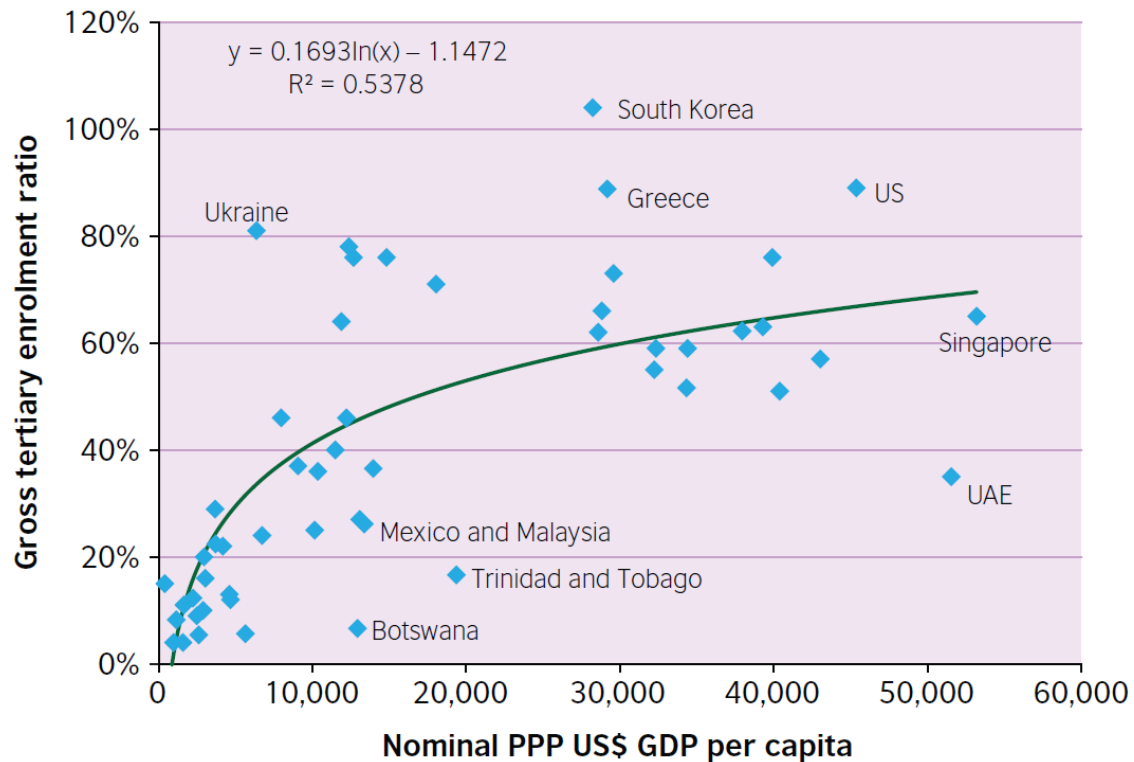
Youth demographics

- UNPD
- UNESCO
- OECD
- World Bank
- British Council



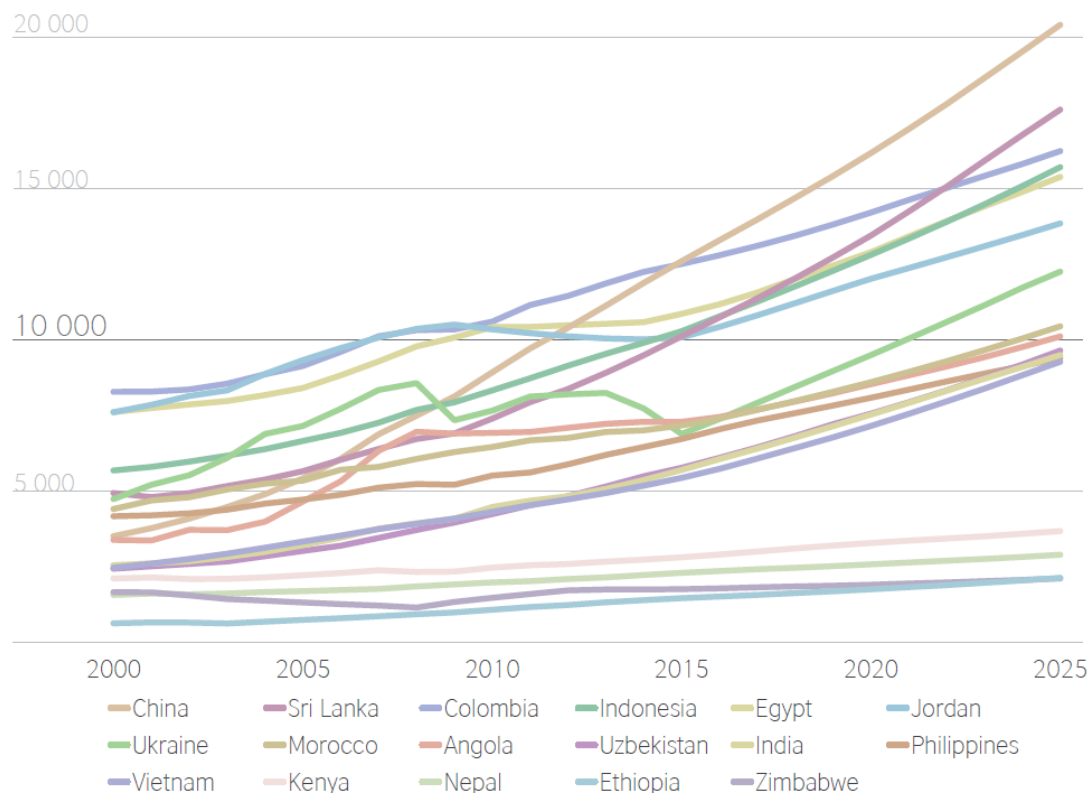
Economic data

- GDP per capita (PPP)
- Exchange rates
- Urban/rural divide
- Consumption



Economic data

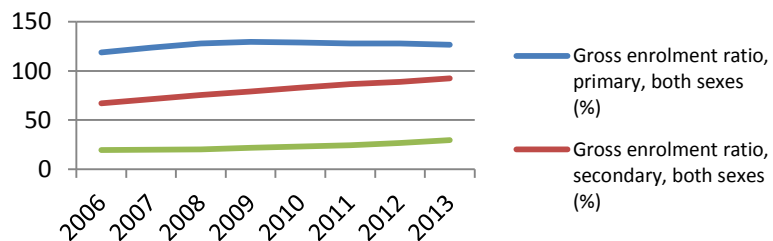
- OECD
- World Bank
- IMF
- ILO
- Euromonitor
- British Council



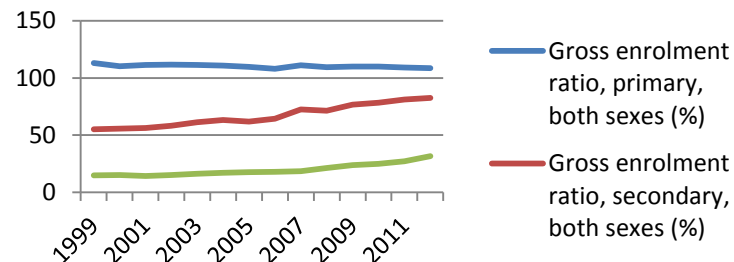
Enrolment rates

China gross enrolment ratio

(%)

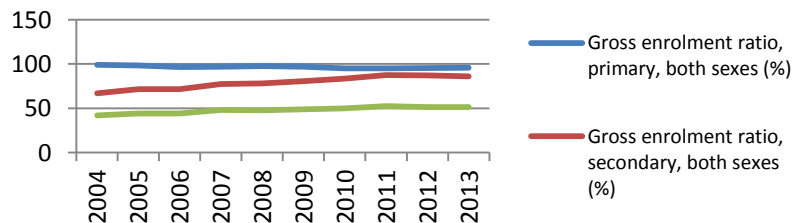


Indonesia gross enrolment ratio (%)

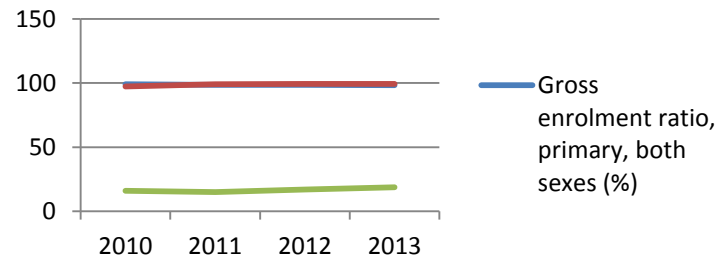


Thailand gross enrolment ratio

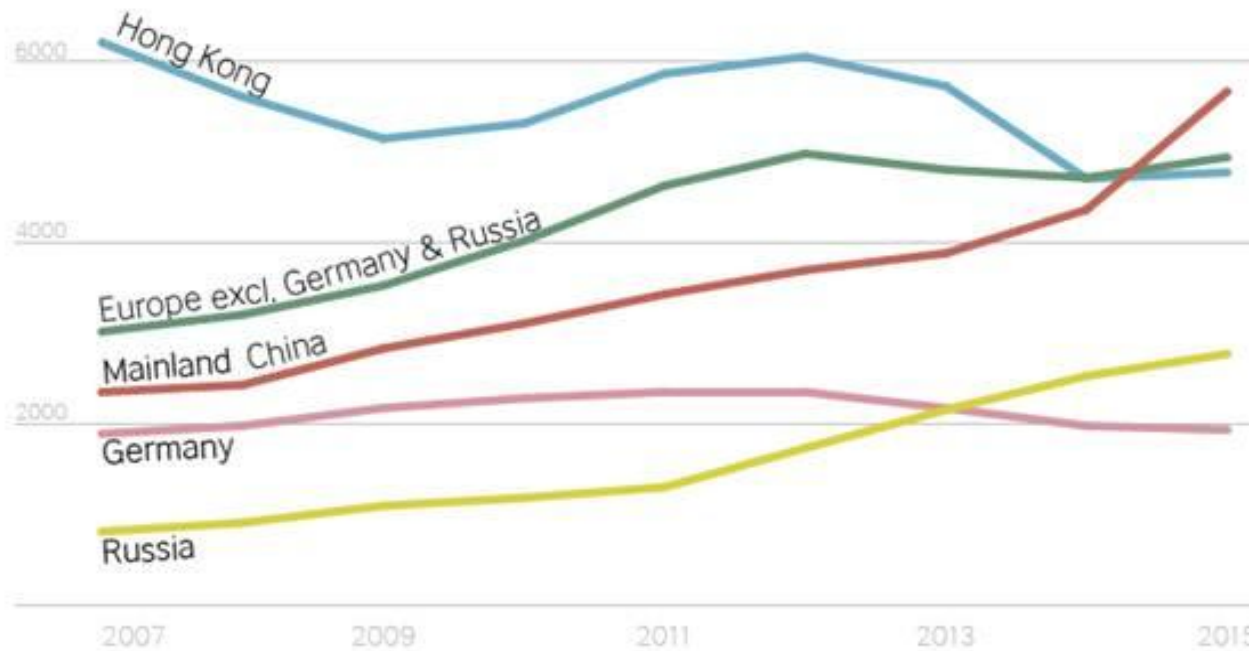
(%)



Sri Lanka gross enrolment ratio (%)



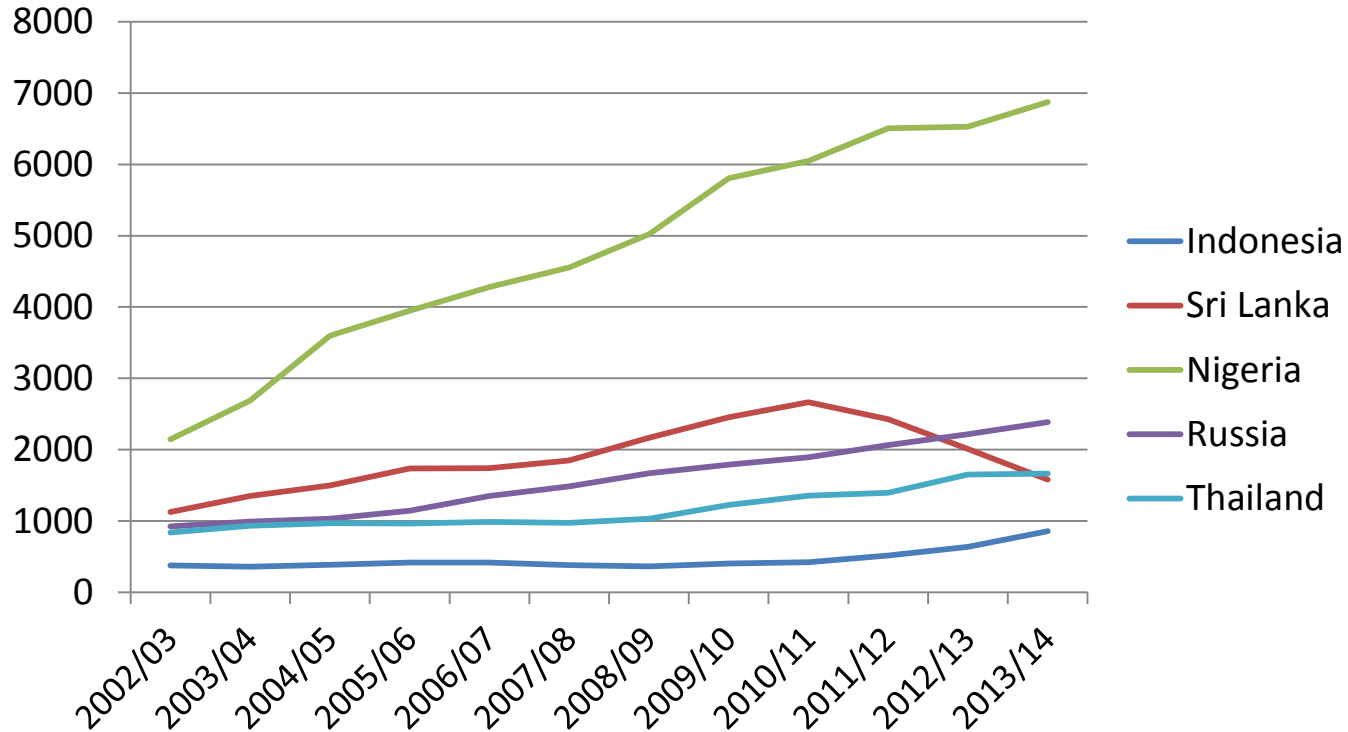
Schools-level mobility to the UK



Schools-level mobility to other destinations

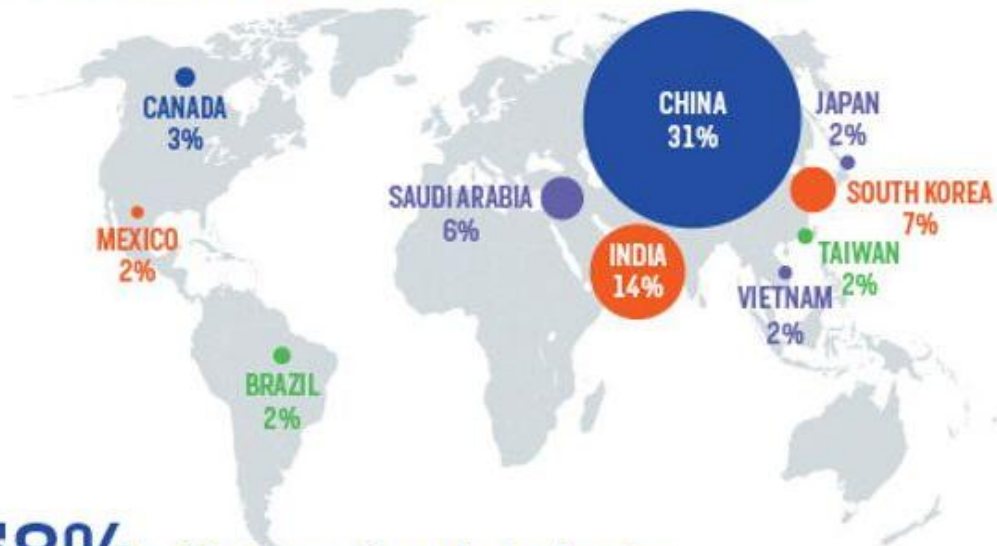


Tertiary-level mobility to the UK



Tertiary-level mobility to other destinations

TOP TEN PLACES OF ORIGIN OF INTERNATIONAL STUDENTS



58% of international students
come from China, India, South Korea, and Saudi Arabia.

European student mobility

Home country	Host Country																														Total					
	BE	BG	CZ	DK	DE	EE	GR	ES	FR	IE	IT	CY	LV	LT	LU	HU	MT	NL	AT	PL	PT	RO	SI	SK	FI	SE	UK	IS	LI	NO		TR	HR	CH	MK	
BE	6	20	125	238	562	17	33	1,527	1,195	190	926	22	17	45	120	93	38	497	184	118	312	32	54	4	313	308	656	10	3	141	175	8	193	0	7,741	
BG	67	0	107	30	360	20	81	180	181	9	108	2	21	17	0	30	15	32	75	127	80	22	11	35	28	23	133	0	2	8	119	13	8	0	1,982	
CZ	314	37	0	190	1,145	80	102	702	724	101	278	40	39	88	9	52	28	285	382	167	342	18	179	156	420	273	582	22	7	205	230	29	97	0	7,299	
DK	75	38	42	0	967	23	22	414	363	78	184	32	48	59	0	37	29	252	95	47	85	48	22	8	28	85	850	38	2	180	119	2	78	0	3,646	
DE	622	51	508	936	0	214	167	6,373	5,450	1,181	1,842	53	139	143	88	557	110	1,083	885	874	889	117	101	71	1,341	2,735	4,428	148	11	1,106	1,849	45	1,194	0	34,891	
EE	26	7	40	39	151	0	15	135	77	7	88	20	26	15	1	21	21	49	38	14	70	2	10	4	128	54	84	2	0	26	20	0	5	0	1,153	
GR	183	24	237	118	965	10	0	493	819	25	315	124	8	25	5	81	8	185	118	139	189	38	24	27	122	114	272	3	0	31	137	12	44	0	4,249	
ES	1,892	130	915	849	4,938	101	241	0	4,534	967	7,425	57	128	284	18	487	347	1,542	830	2,688	2,638	385	298	208	961	1,098	4,178	88	4	588	348	71	381	0	38,249	
FR	1,289	78	796	921	4,218	137	218	8,854	0	1,849	1,909	48	105	228	194	519	284	1,272	461	895	450	415	128	120	1,187	1,907	6,828	77	3	779	594	85	808	0	38,311	
IE	108	8	40	53	329	4	0	493	569	0	85	5	1	1	26	19	38	173	85	25	19	0	5	0	83	118	454	10	1	14	3	0	28	0	2,762	
IT	1,187	33	290	409	2,715	117	110	8,040	3,649	414	0	25	51	143	22	270	160	867	409	630	1,277	219	86	75	481	672	2,296	42	1	269	453	32	361	0	28,805	
CY	13	0	10	5	9	0	107	83	13	0	25	0	0	4	0	2	2	4	4	9	9	3	2	1	6	11	40	0	0	0	0	0	0	0	390	
LV	57	51	86	81	239	89	111	195	93	4	86	35	0	164	5	38	26	79	48	100	96	11	28	20	110	80	80	12	9	89	58	16	12	0	2,149	
LT	88	50	130	142	234	55	174	282	191	20	199	86	106	0	2	94	118	104	79	129	255	20	57	54	157	159	159	5	0	81	257	18	28	0	3,820	
LU	34	0	7	0	181	0	0	10	108	0	10	2	0	1	0	5	0	3	9	3	12	0	0	0	0	3	9	8	0	0	0	0	0	22	0	405
HU	195	20	81	80	1,012	42	99	352	338	46	274	19	15	17	3	0	7	284	285	212	128	107	39	55	178	75	221	5	4	42	104	25	45	0	4,387	
MT	21	0	2	3	12	1	0	7	1	18	43	0	0	0	0	0	0	5	2	8	1	0	5	0	2	1	89	0	0	0	0	0	0	0	208	
NL	673	18	107	371	1,180	33	59	1,599	817	238	384	8	28	40	8	193	78	0	242	95	198	20	22	14	324	878	1,821	34	1	311	479	5	181	0	10,661	
AT	127	5	99	204	895	30	20	770	528	174	338	4	17	29	10	51	17	258	0	64	138	14	30	30	303	433	497	42	1	157	140	39	212	0	8,714	
PL	461	311	584	411	2,374	96	368	2,811	1,191	125	1,427	102	93	167	10	257	129	452	350	0	1,284	106	213	338	275	324	807	28	5	208	623	161	114	0	18,221	
PT	254	23	395	113	361	23	41	1,887	351	29	817	8	21	114	8	189	11	282	99	948	0	180	131	88	135	123	338	3	0	44	151	22	100	0	7,041	
RO	181	16	72	138	564	4	190	563	1,020	17	804	46	14	29	0	373	57	108	118	188	280	0	22	31	30	28	127	3	1	25	164	3	19	0	5,810	
SI	55	1	97	32	274	12	7	278	108	18	84	5	1	15	0	17	20	73	145	54	188	1	0	13	38	34	94	8	1	23	42	82	25	0	1,821	
SK	78	17	515	35	396	18	40	281	234	23	142	8	34	35	0	76	40	57	154	240	128	9	47	0	112	58	100	12	0	46	47	18	10	0	3,008	
HR	184	8	181	108	948	72	58	728	493	183	183	25	15	18	2	141	38	448	300	53	135	8	74	27	0	219	843	20	8	52	48	20	109	1	5,496	
SE	118	1	75	101	487	7	11	391	570	97	179	1	2	8	3	28	7	382	131	37	79	4	6	0	20	0	830	11	0	55	84	7	201	0	3,728	
UK	283	34	198	244	2,112	29	58	3,435	4,458	194	1,201	48	14	15	14	43	120	837	284	82	142	25	12	23	228	358	0	25	0	143	95	8	228	0	14,872	
IS	3	0	14	29	33	1	7	37	15	2	18	0	0	0	0	0	1	10	9	5	1	0	0	0	4	37	29	0	0	0	0	0	0	0	288	
LI	1	0	2	2	4	0	0	3	0	1	1	2	0	0	0	0	0	1	1	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	26	
NO	45	1	31	173	718	0	6	173	256	48	81	0	1	0	0	12	17	138	39	12	72	0	13	2	18	99	256	0	0	0	0	0	0	0	1,707	
TR	388	84	615	232	2,472	89	125	1,059	857	88	1,207	0	179	812	0	818	12	558	303	2,705	585	383	194	150	143	401	817	0	0	0	0	0	0	0	14,412	
HR	34	11	43	8	140	3	8	132	88	7	120	2	5	9	0	28	3	21	132	87	82	2	109	21	10	25	30	0	0	0	0	0	0	0	1,124	
CH	90	1	14	111	823	3	3	369	418	68	132	2	8	3	2	13	2	184	133	22	41	2	0	2	85	254	297	0	0	0	0	0	0	0	2,860	
Totals	9,124	1,096	6,437	6,490	30,368	1,274	2,507	40,202	29,293	6,277	19,964	827	1,134	2,326	546	4,318	1,858	10,269	6,197	10,772	9,894	2,149	1,920	1,653	7,255	27,162	629	62	4,619	6,148	791	4,298	1	248,142		

The table shows the total number of Erasmus students sent abroad from the home country (vertical axis) to the destination country (horizontal axis) in the academic year 2012/2013.

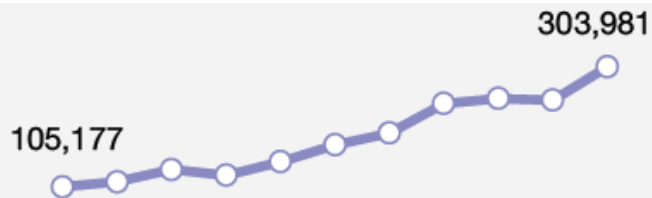
For example, Belgium sent 7741 students to other participating countries and received a total of 9124 students, while it sent 1155 students to France and received 195 students from Hungary.

Source: European Commission

Mobility for other programmes

ITALY

68%



TURKEY

60%



SAUDI ARABIA

9%



CHINA/
HONG KONG

10%



THAILAND

21%



POLAND

51%



English language levels

COMPARATIVE ANALYSIS OF LANGUAGE TESTS		
CEFR (Common European Framework of Reference for Languages)	TOEFL iBT	IELTS Academic
C2	120	9
C2	110	8
C2	105	7.5
C1	100	7
C1	90	6.5
B2	84	6
B2	80	6
B2	71	5.5
B1	61	5
B1		Between 4.5-5
A2		Less than 4

Local education updates



ICEF

Connect. Recruit. Grow.



www.britishcouncil.org/siem

South China Morning Post

EDITION: INTERNATIONAL ▾

EDUCATION & COMMUNITY



Student sentiment

Course type	Total
A Levels	119
Foundation course	90
International Baccalaureate	35
Other course	12
Vocational qualification (e.g. BTec, HND, HNC, City & Guilds etc.)	96
Total	352


Country	Total
Bangladesh	30
Vietnam	14
Pakistan	12
Colombia	9
Italy	7
Egypt	5

British Council resources

Student Insight data tool



www.britishcouncil.org/siem



Education Intelligence: Interactive Access


- Home
- Map overview
- Country profiles & data
- Comparative analysis

Welcome to education intelligence: interactive access

Education intelligence: interactive access offers a fresh, simple way to gather, sort and analyse data that impacts international higher education. As a subscriber to British Council Services for International Education Marketing, you now have exclusive access to an impactful interactive tool that allows for easy browsing of country-specific information on a wide range of economic indicators, from population to personal disposable income to number of students enrolled in higher education.

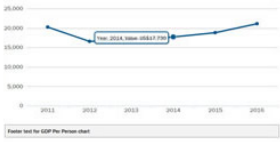
This new, visually appealing data delivery method moves away from traditional modes of data representation. EI data's graphic display of macroeconomic and socioeconomic factors on national, regional, and global levels helps users identify patterns and trends, understand global higher education markets and create recruitment strategies.

Map overview



Explore interactive maps for quick comparisons of global markets


Country profiles & data



Explore national trends with country specific profiles and data

-- Please select a country --

Comparative analysis



Directly compare the data for up to 6 countries, an indicator at a time

Institutional data

Google Analytics

[My Account](#) | [Help](#) | [Contact Us](#) | [Sign Out](#)

Analytics Settings | View Reports:

Dashboard

↳ Saved Reports

- Visitors
- Traffic Sources
- Content
- Goals
- Ecommerce

Settings

↳ Email

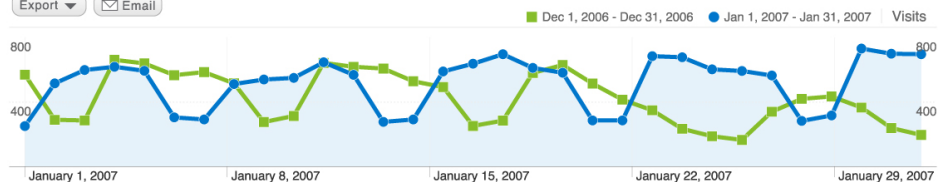
Settings

- About this Report
- Conversion University
- Common Questions
- Report Finder

Dashboard

Jan 1, 2007 - Jan 31, 2007

Export | Email



Site Usage

16,107 Visits
Dec 1, 2006 - Dec 31, 2006: 13,209 (21.94%)

62,142 Pageviews
Dec 1, 2006 - Dec 31, 2006: 53,855 (15.39%)

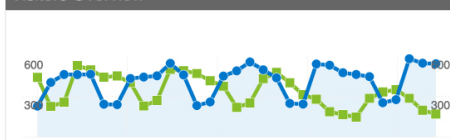
3,86 Pages/Visit
Dec 1, 2006 - Dec 31, 2006: 4.08 (-5.37%)

00:03:22 Avg. Time on Site
Dec 1, 2006 - Dec 31, 2006: 00:03:31 (-4.27%)

36,81% Bounce Rate
Dec 1, 2006 - Dec 31, 2006: 35.98% (2.30%)

50.44% % New Visits
Dec 1, 2006 - Dec 31, 2006: 49.73% (1.42%)

Visitors Overview



Map Overlay world



Create your own data!

Sentiment
analysis

Alumni survey

Student surveys

Parent surveys

Focus groups

Activity!

Review and analyse the data provided to produce a series of recommendations about your region:

- Which markets do you consider to show good potential, and why?
- Which markets do you consider to show weak potential, and why?
- What other information do you need to make a strategic decision about these markets?