



# **POST EVENT REPORT**

## EDUCATION UK EXHIBITION Bogotá & Cali, COLOMBIA

25 and 27 February 2017



Dear Exhibitor,

Thank you for participating in the Education UK Exhibition held in Bogota and Cali in Colombia on 25<sup>th</sup> and 27<sup>th</sup> February 2017.

The purpose of this report is to provide you with a summary of the event, including visitor and exhibitor feedback as well as other useful information. We trust that this document will enable you to report return on investment and assist with future decision making.

Currently on its fifth edition, the event was aimed at providing opportunities for UK Education providers to meet with potential undergraduate, postgraduate and further education students as well as those seeking short courses.

The event hosted delegates from 19 UK institutions (listed below in Section V.) who engaged with prospective students, visitors and partners, providing audiences with information on education as well as other opportunities that exist in the UK.

The event attracted **1,830 visitors** with a total **of 4,082** pre-registered for both cities thanks in part to the media interest and marketing campaign (Details listed below in Section III.). Alongside the main exhibition, a series of seminars were also held, with topics covered including IELTS exam, UK Visas, Chevening Award, Colfuturo Scholarships and ICETEX academic counselling among others.

The event was highly successful and generated high interest in the UK as a top choice for international education.

British Council Colombia highly appreciates your support, and hope that we can continue to provide valuable marketing services in terms of both our exhibitions and also our range of other targeted activities during the year. We hope to see you again at our upcoming Schools and Universities Tours scheduled for 17-19 October, 2017 or at our next exhibition which will be held in February 2018.

Kind regards,

**Bárbara De Castro** Higher Education Lead British Council Colombia



## TABLE OF CONTENT

I.	Highlights	1
II.	Visitors' Profile	2
III.	Marketing	8
IV.	Visitors' Feedback	9
V.	Exhibitor Feedback	9
VI.	Future Steps	
VII.	Appendix	
	List of UK participating Institutions	. Error! Bookmark not defined.
	Photos	



## I. Highlights

Currently on its fifth edition, the exhibition once again proved to be a success receiving great feedback from visitors, and visiting UK institutions.

- 1,830 visitors
- 4,082 registered
- 19 UK participating institutions
- Local Participation and Supporting Institutions: Colfuturo, UK Visas, Chevening Scholarships, ICETEX, IELTS, British Council Teaching Centre and ELT Placement, and RedBrit (Ex-UK Alumni) advice and opportunities for Colombians wishing to study in the UK
- 1 return ticket to the UK given out at the end of the Bogota Exhibition

#### A number of successful seminars were held on the following topics:

- How to succeed when applying to a UK university
- Preparatory programmes for studying at a UK University
- Chevening Scholarships for Colombians
- RedBrit, life and study experiences in the UK Alumni Panel
- European Fashion Capitals
- General Student Visa (Tier 4)
- Applying for a Foundation Year at a top UK university
- Colfuturo Financing Postgraduate studies abroad
- Enhance your career studying Business at the University of Westminster
- IELTS
- ICETEX Study opportunities abroad for Colombians

## The Exhibition was held at the following venues and time:

Venues	AR Centro de Convenciones, Santa Ana, Bogota	
	Saturday, 25 February 2017	
Opening Hours	10.00 – 18.00	
Participation cost	GBP 2,110 + VAT	

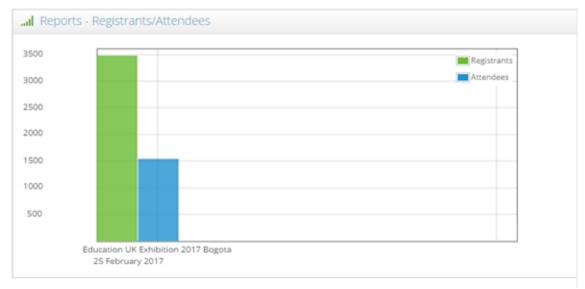
Venues	Hotel Marriot, Cali Wednesday 2 March 2016
Opening Hours	13.00 – 20.00
Participation cost	GBP 1,650 + VAT



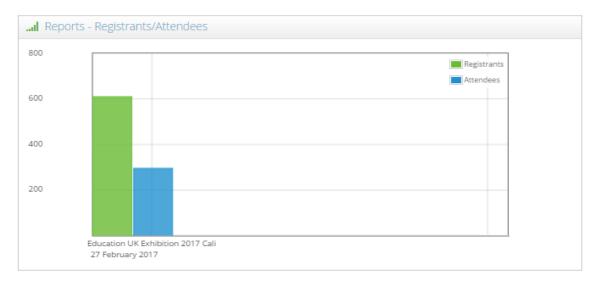
## II. Visitors' Profile

Attendance vs. Registration

#### Bogota



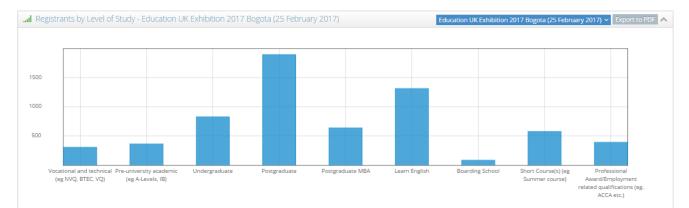
#### Cali



Exhibition	Registrants	Attendees
Education UK Exhibition 2017 Bogota 25-Feb-17	3472	1534 (44.18%)
Education UK Exhibition 2017 Cali 27-Feb-17	610	296 (48.52%)

#### 1. Registrants by Level of Study

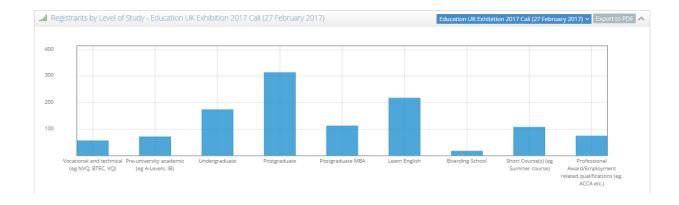
#### a) Bogotá



Level of Study Bogota		
	Count	%
Postgraduate	1896	29.58%
Learn English	1314	20.50%
Undergraduate	830	12.95%
Postgraduate MBA	640	9.99%
Short Course(s) (eg Summer course)	578	9.02%
Professional Award/Employment related qualifications (eg. ACCA etc.)	393	6.13%
Pre-university academic (eg A-Levels, IB)	365	5.70%
Vocational and technical (eg NVQ, BTEC, VQ)	307	4.79%
Boarding School	86	1.34%



### b) Cali

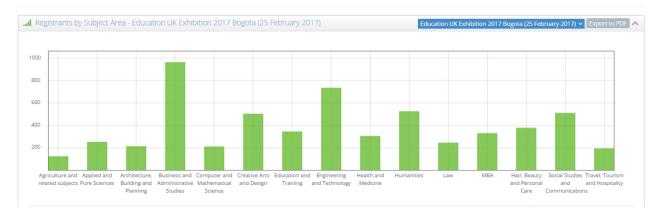


Level of Study Cali		
	Count	%
Postgraduate	313	27.46%
Learn English	217	19.04%
Undergraduate	173	15.18%
Postgraduate MBA	112	9.82%
Short Course(s) (eg Summer course)	107	9.39%
Professional Award/Employment related qualifications (eg. ACCA etc.)	74	6.49%
Pre-university academic (eg A-Levels, IB)	71	6.23%
Vocational and technical (eg NVQ, BTEC, VQ)	56	4.91%
Boarding School	17	1.49%



#### 2. Subject areas of interest

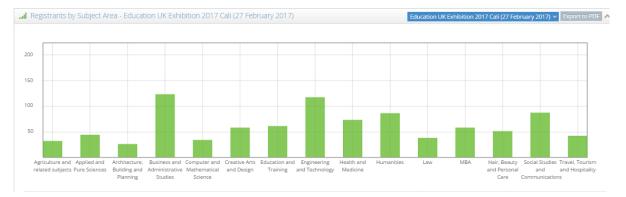
#### a) Bogotá areas of interest



Subject Area Bogota		
	Count	%
Business and Administrative Studies	961	16.55%
Engineering and Technology	733	12.63%
Humanities	524	9.03%
Social Studies and Communications	509	8.77%
Creative Arts and Design	501	8.63%
Hair, Beauty and Personal Care	376	6.48%
Education and Training	343	5.91%
MBA	328	5.65%
Health and Medicine	303	5.22%
Applied and Pure Sciences	250	4.31%
Law	243	4.19%
Architecture, Building and Planning	211	3.63%
Computer and Mathematical Science	209	3.60%
Travel, Tourism and Hospitality	192	3.31%
Agriculture and related subjects	122	2.10%



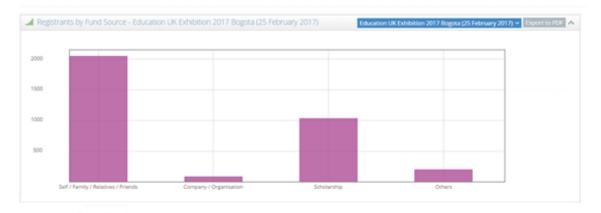
#### b) Cali areas of interest



Subject Area Cali		
	Count	%
Business and Administrative Studies	123	13.23%
Engineering and Technology	117	12.58%
Social Studies and Communications	87	9.35%
Humanities	86	9.25%
Health and Medicine	73	7.85%
Education and Training	61	6.56%
Creative Arts and Design	58	6.24%
MBA	58	6.24%
Hair, Beauty and Personal Care	51	5.48%
Applied and Pure Sciences	44	4.73%
Travel, Tourism and Hospitality	42	4.52%
Law	38	4.09%
Computer and Mathematical Science	34	3.66%
Agriculture and related subjects	32	3.44%
Architecture, Building and Planning	26	2.80%



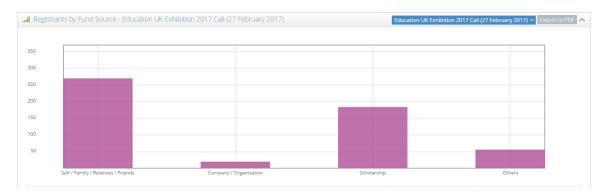
#### 3. Source of funding for education in the UK (information from registrations)



## a) Bogotá source of funding

Fund Source Bogota		
	Count	%
Self / Family / Relatives / Friends	2046	60.95%
Scholarship	1031	30.71%
Others	198	5.90%
Company / Organisation	82	2.44%

## b) Cali source of funding



Fund Source Cali		
	Count	%
Self / Family / Relatives / Friends	269	51.14%
Scholarship	183	34.79%
Others	55	10.46%
Company / Organisation	19	3.61%

## III. Marketing

The exhibition was promoted via different channels such as print, digital (including social media), radio broadcasting, British Council and paid external mailings, via local educational institution networks including ex-alumni platforms. Free press was used to get into the local print, TV and Radio media. Examples of this can be found in the Annex. Below are some key figures on our marketing campaign:

Approximately £12,000 were spent on Marketing for this exhibition

## Our marketing reached an estimated audience of 5 Million people

#### Conclusions from our digital agency:

- Organic posts reached the **70,000** BC Facebook site fans
- The paid digital campaign obtained **32,136** clicks to the webpage
- 2,720,945 people saw the ads at least once through Facebook and/or Google Display
- The exhibition became a **Trending Topic** on Twitter for a period of about 2-3 hours during the exhibition on Saturday 25 February, 2017
- The agency recommends participating UK institutions to have greater engagement (interactions) with the posts in our page to improve coverage



## IV. Visitors' Feedback

Logistics staff distributed a digital survey for the visitors during the exhibition across the course of the day. The questions were designed to gather quantitative statistics as well as qualitative remarks on reactions to our exhibition and the decision making process.

When visitors in Bogota where asked how they would rate the event in general:

- 41% rated Excellent
- 54.7% rated Good
- 3.6% rated Fair
- 0.7% rated Bad

When visitors in Bogota were asked about the information they received from universities rating on a scale from 5 to 1, **5** being **Excellent** and **1** being **Poor** they responded:

- 51% rated 5
- 35% rated 4
- 9.5% rated 3
- 3% rated 2
- 1.5% rated 1

#### In terms of general feedback, visitors expressed the following:

- Waiting time to speak to an exhibitor and queues were too long
- They want more information regarding scholarships
- Wider stands and more institution representatives to provide information
- More information on arts and design programmes
- Hold the event for more than one day

## V. Exhibitor Feedback

When exhibitors were asked how they would rate the event in general:

- 30.77% rated it very good
- 69.23% rated it good

When exhibitors were asked if they would sign up for a similar event again in the future, **ALL** respondents answered **YES**.

#### Overall, we received positive feedback and comments from exhibitors. Nevertheless, we will keep in to account the following recommendations for future events:

- Provide larger tables for stands
- Provide packed lunches over sit down meals
- Better crowd control
- Tighten venue security scheme

#### List of Exhibitors (Alphabetical Order)

1. BPP University	11. University College London
2. Canterbury Christ Church University	12. University of Aberdeen
3. Istituto Marangoni London	13. University of East Anglia
4. Liverpool John Moores University	14. University of Essex
5. Manchester Metropolitan University	15. University of Lincoln
6. NCUK	16. University of Salford, Manchester
7. St Mary's University, Twickenham	17. University of St Andrews
8. The University of Northampton	18. University of Sussex
9. Ulster University	19. University of Westminster
10. University College Birmingham	

## VI. Future Steps

There are several areas that both British Council and the UK institutions can work on to improve the overall outcome of events of this sort. The main findings and recommended next steps are outlined below:



#### **British Council**

- We understand the importance of having a better distribution and coverage area for each stand in order for all representatives to comfortably attend to the visitors. Keeping this in mind, we will make sure to provide larger tables and better spatial distribution in between stands to allow a better flow of people and comfortable queuing areas.
- In terms of security, we will work closely with venues to tighten security measures and establish better controls for incoming and outgoing visitors. We will continue to work towards guaranteeing the safety of both, exhibitors and visitors in future events.
- We are aware of the difficulties encountered using the VRS system and inconsistencies in the recollection of data due to the system complications. We have been in touch with the technical support hub to guarantee better operation in the next events.

#### **UK Institutions**

- It is highly recommended that institutions inform us of any additional delegates attending the event, including university staff and/or local agents even if they are tentatively confirmed. We allow up to two people per stand and additional delegates will be charged an additional fee. Failing to confirm additional representatives, results in last minute requests for support which we may not be able to provide at the last minute.
- The support of additional delegates such as local agents may come in very useful to avoid long waiting queues and attend to all visitors more efficiently.
- Even though our target audience fall within the stratus 4-6 of higher socioeconomic backgrounds, many visitors will enquire about scholarships and financial opportunities, which unfortunately are quite low from the UK. We recommend institutions to look at ways of providing some sort of scholarship or discount and highlight these during future exhibitions, especially since competing markets such as USA, Australia and Germany among others are offering these resources for Colombians.

**Appendix** 

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VII.

#### **Social Media**

Facebook promotion was used in different formats including **Canvas**, **Link Ads, Gifs** and **Boosted Posts** 



#### Boosted posts included individual institutional posts such as the ones showed below:







Google Ads had a successful click rate. Ads used included the following:





Sample organic Facebook post:



71 Reacciones, come	entarios y veces que s	e compartió
40 Me gusta	23 En la publicación	17 En el contenido compartido
19 O Me encanta	12 En la publicación	7 En el contenido compartido
<b>4</b> Comentarios	3 En la publicación	1 En el contenido compartido
<b>8</b> Veces que se compartió	5 En la publicación	3 En el contenido compartido
163 Clics en publica	ciones	
<b>64</b> Visualizaciones de fotos	31 Clics en el enlace	68 Otros clics 7
COMENTARIO S NEGAT	vos	
1 Ocultar publicación	1 Ocultar	todas las publicaciones



We were reported a Twitter Trending Topic for about 2-3 hours during the day of the exhibition in Bogota on 25 February 2017.

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	onserrate 139 Tweets		
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#### Web

The exhibition was promoted via our British Council Colombia website and event page, as well as, our VRS site. We also had digital presence on local media and education institution websites:

- https://www.britishcouncil.co/
- <u>https://www.britishcouncil.co/exhibition2017</u>
- https://co.edukexhibition.org

Organisations such as Colfuturo who promote and finance postgraduate studies abroad published the note on the Exhibition.







The week before the exhibition (20-25 February), the British Council had permanent presence in selected newspapers in Bogota and Cali and Radio Broadcasting through paid ads as follows:

#### Newspapers Paid Ads (reached 1,5 million readers through 5 ads)



**Radio Paid Mentions** (reached over 1,3 million listeners through 61 mentions in 5 radio stations.

	FEBRERO					
	L	М	Mi	J	۷	S
	20	21	22	23	24	25
RCN Bogotá	2	2	3	3	3	-
RCN Cali	•	•	3	4	4	2
LA X Bogotá	1	1	3	3	3	-
LA X Cali	-		2	4	4	2
LU RADIO Bogotá	1	2	3	3	3	

#### flow menciones FERIA UK



#### **Free Press**

Our free press agency was in charge of segmenting journalists and the group of media to create the target group for the Exhibition in Bogota and Cali. They coordinated a media breakfast in Bogota (which had 15 top media attendees), telephone and face-to-face interviews, and followed up on the communications activities before, during and after the exhibition.

We had approximately 51 media mentions online, in radio, and printed media. Below are a few samples of published articles online and in printed media based on the press release sent out by the **agency**.



Media: Revista Semana – Finanzas Personales

Date: 9 February 2017

Media: Portfolio Newspaper – print Date: 11 February 2017



Media: ADN newspaper Cali – print Date: 27 February 2017

Page 17 of 22





#### **Mailing Samples**

Through our Mailing marketing campaign we reached out more than 90,000 potential students via our British Council mailing channel and more than 15,000 via Universia (paid mailing).



#### British Council Colombia Website Promo

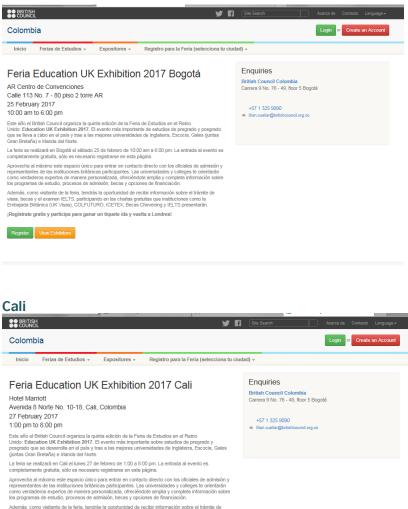
https://www.britishcouncil.co/events/education-uk-exhibition-2017





#### **British Council Visitor Registration System Landpages**

#### **Bogota**



los programes de estudio, procesos de admisión, becas y opciones de financiación. Además, como visitante de la finis in candida se oportunidad de excibir información sobre el trámite de visas, becas y el examen (ELTS, participando en las charlas gratutas que instituciones como la Embajada Británica (UK Visas), COLFUTURO, ICETEX, Becas Chevening y IELTS presentarán. (Registrata gratist)





#### **Photos**

Bogota



Cali







