

# Post-event report for

### **Education UK**

Study Law, Medicine and Business in the UK Information Sessions

## **Date of events**

Rundle College, Calgary, AB - September 26th, 2016

Hart House, University of Toronto, ON – October 3<sup>rd</sup>, 2016

Thank you for your participation at the Education UK Information Sessions held in Calgary and Toronto on September 26<sup>th</sup> and October 3<sup>rd</sup>, 2016, respectively.

### Education UK (STUDY LAW, MEDICINE AND BUSINESS IN THE UK, CALGARY AND TORONTO)

#### Introduction

The purpose of this report is to provide you with a summary of the events, including visitor and exhibitor feedback as well as other useful information. We trust that this report will enable you to report return on investment and assist with future decision making.

The events "Study Law, Medicine and Business in the UK Information Sessions", hosted representatives from 16 UK institutions (listed below in the Exhibitors' Feedback section), who engaged with prospective students, parents and student counsellors from private and public high schools in Toronto and Calgary, providing the audience with information on Law, Medicine and Business programs in the UK.

The events each attracted more than **65 visitors** thanks in part to the direct marketing and social media campaign (details listed below in the Marketing section). Alongside the main events, a series of presentations were delivered by the Law Society of Alberta, the Law Society of Upper Canada and the College of Physicians and Surgeons of Ontario who provided information on how to practice law or medicine in Canada with a UK degree.

At British Council we highly appreciate your support, and hope that we can continue to provide valuable marketing services in terms of both our exhibitions and also our range of other targeted activities during the year. We hope to see you again at our second Creative Industries Series event: **FFWD Advertising and Marketing Week** in Toronto, ON, scheduled for **January 30**<sup>th</sup> **and February 1**<sup>st</sup> **2017**.

Regards,

Odette Valero | Project Coordinator, Canada

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### **Highlights**

The information sessions were held at the following venue/time/date...

Venue	Rundle College, Calgary, AB	
Date	September 26 <sup>th</sup> , 2016	
Opening hours	18:00 to 20:00	

Venue	Hart House, University of Toronto, ON	
Date	October 3 <sup>rd</sup> , 2016	
Opening hours	17:30 to 20:00	

The information sessions were well attended by students, influencers, guest speakers and UK institutions.

- 65 attendees in Calgary and 72 attendees in Toronto
- Students, parents and student counsellors from private and public schools in Calgary and Toronto attended the events
- 16 UK universities participated
- Networking sessions were held prior to the events to engage with student counsellors
- Participation of British Consuls-General in Calgary and Toronto
- Special guests and presentations of the Law Society of Alberta, Law Society of Upper Canada and College of Physicians and Surgeons of Ontario

A number of successful presentations were held, covering such topics as...

- Studying in the UK
- Practicing Law in Canada with a UK degree
- Practice Medicine in Canada with a UK degree

#### Visitors' profile

Attendees at Calgary and Toronto events:

- Student Counsellors from private and public schools in both cities.
- Students
- Parents
- Professionals

	Calgary, AB September 26 <sup>th</sup> , 2016	Toronto, ON October 3 <sup>rd</sup> , 2016	
Online registrations	40	48	
	(26 out of 40 attended the event)	(44 out of 48 attended the event)	
At the venue registrants	39	28	
TOTAL attendees	65	72	

#### Total number of attendees in Calgary and Toronto = 137

#### **CALGARY: Attendees' profile**

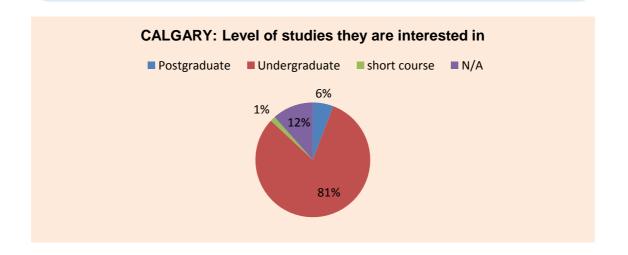
73% were students 20% were parents, 7% counsellors

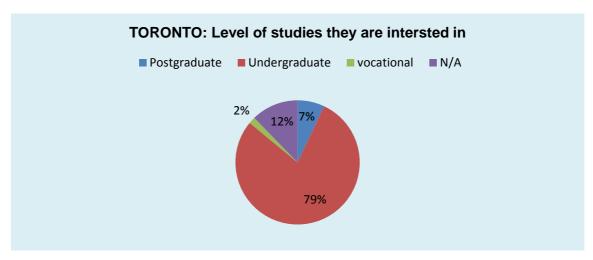
63% were female, 37% were male

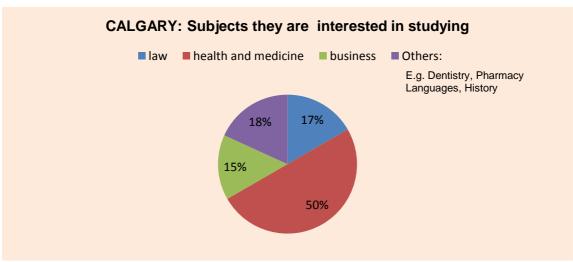
#### **TORONTO: Attendees' profile**

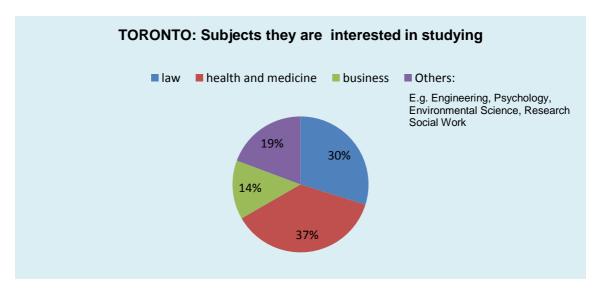
54% were students 25% were parents, 21% counsellors

58% were female, 33% were male, 9% N/A









#### Marketing

#### **Direct Marketing:**

A direct marketing strategy was developed and executed to reach our target markets including:

- · Personalized emails to counsellors in Toronto and Calgary
- Phone calls to student counsellors to confirm participation and provide further information about the event

### Social Media campaign - Facebook and Twitter







Do you want to study Law, Medicine or Business?





YES





BRITISH COUNCIL

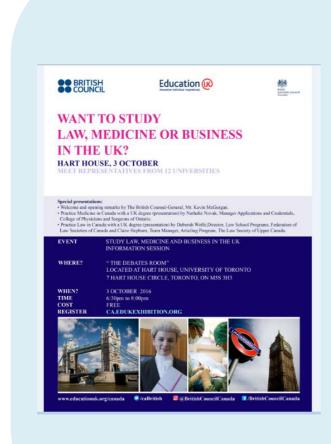




#### Website clips - Education UK and British Council Canada



### **Promotional material - posters**





### Visitors' Feedback

Online surveys were sent after the event to all of the attendees in Calgary and Toronto. The questions were designed to gather quantitative statistics as well as qualitative remarks on reactions to our events in both cities and the decision making process.

Respondents: students, parents and student counsellors.

#### **CALGARY AND TORONTO:**

The event met my expectations, 31% strongly agree, 62% agree, 7% neither agree nor disagree.

#### **CALGARY AND TORONTO:**

When the visitors were asked: After attending "Study Law, Medicine and Business in the UK" are you more likely to study in the UK (if you are a parent or counsellor, are you more likely to encourage your son/daughter or student(s) to study in the UK)

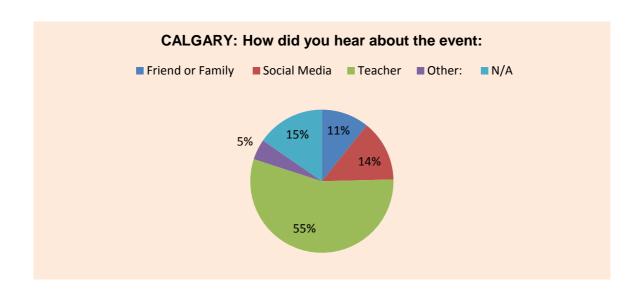
62% more likely, 28% no change, 10% less likely

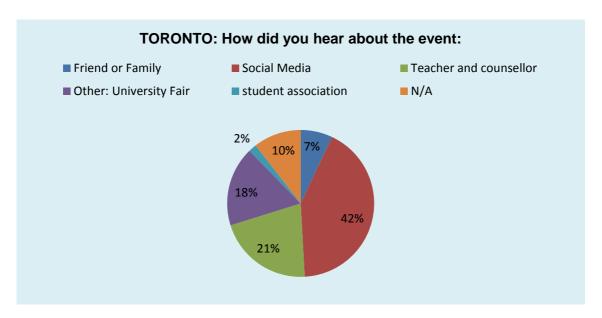
#### **CALGARY AND TORONTO:**

What was the most relevant or interesting element of this event for you?

- Study in the UK (presentation)
- Practice law in Canada with a UK degree (presentation)
- Practice medicine in Canada with a UK degree (presentation)
- The UK universities that were at the event







#### **CALGARY AND TORONTO:**

#### Some examples of comments/quotes from visitors following the events:

- Very informative event. A nice selection of universities attended. Would like to have seen more.
- More time to network in the beginning information
- The speaker of Law in Toronto gave some useful but so hard to follow
- A great opportunity to meet with so many universities
- Loved the session on Medicine Very helpful
- Informative session, though I'd have loved to know about scholarship opportunities, do UK universities offer any?
- How can I get in contact with other students who have studied in the UK?

#### **Exhibitors' Feedback**

#### **CALGARY:**

When exhibitors were asked "The event met my expectations":

5 agree, 1 neither agree or disagree, 2 disagree, 3 doesn't apply (I didn't participate in this event)

#### **TORONTO:**

When exhibitors were asked "The event met my expectations": 1 strongly agree, 7 agree, 3 doesn't apply (I didn't participate in this event), 1 N/A

#### **CALGARY:**

When the exhibitors were asked "What went well and should be repeated":

- Gathering school counsellors in one event and having experts in the area of Law delivering a session.
- Good number of students and parents
- I liked the brief UK overview and Law subject talk

#### TORONTO:

When the exhibitors were asked "What went well and should be repeated":

- Good number of counsellors attending
- School counsellor meetings talks from Medicine and Law bodies
- Having the university representatives in the same room at the beginning meant that we were able to talk to counsellors and students
- High quality enquiries from invested parents
- The talks and networking

#### CALGARY:

When the exhibitors were asked "What could have been better or changed":

- More counsellors attending the session
- The law presentation should have been a breakout session, as not everyone in the audience was looking to practice law. I also felt because the presentation was too long, it left too little time for the fair. I also would have liked to have been given an opportunity to speak briefly.
- The intro to the UK should be done by UK representatives and flyers should be produced to hand out at fairs with details of the universities attending our university, as we were all sitting up front for the presentation anyways.
- Perhaps the timings of activities.

#### TORONTO:

When the exhibitors were asked, "What could have been better or changed":

- The counsellors networking event was almost exclusively counsellors that I had worked with
  previously, getting to meet new ones would have been much better, the timing of the talks left
  a very short time for the fair.
- More space required for exhibitors, slightly less time on the talks and more on the networking with parents and students
- Talk on what is available at UK universities
- A list of school counsellor contact details would have been really helpful as they didn't all have the time to make it to my stand

LIST OF EXHIBITORS (Alphabetical Order):

1	Aston University	11	University of Central Lancashire		
2	BPP University	12	University of Dundee		
3	Exeter University	13	University of East Anglia		
4	Keele University	14	University of Leeds		
5	Queen Mary University of London	13	University of Liverpool		
6	St George University of London	14	University of Manchester		
7	University of Birmingham	15	University of Southampton		
8	University of Brighton	16	University of West England		

#### **Future steps**

There are several areas that both British Council and the UK institutions can work on to improve the overall arrangement and outcomes of the exhibition. The main findings and recommended next steps are outlined below:

#### **British Council**

- British Council understands the importance of providing value-added services to the exhibitors, thus for next year events, we will evaluate the cost effectiveness and the feasibility of moving to a larger venue.
- We will consider having a morning networking event with counsellors, to attract different counsellors and increase their attendance, depending on space and budget constraints.
- Going forward, British Council Canada will better coordinate our event agenda to enable exhibitors more time to communicate and showcase their programs.

#### **UK Institutions**

- It is suggested that institutions invite their alumni to attend future exhibitions and share tales of their life in UK with the visitors.
- Many visitors commented that scholarships opportunities were very low. We recommend
  institutions to look at ways of providing some sort of scholarship or discount and highlight these
  during future exhibitions.

The above points, though important, should not detract from what was a successful exhibition. Next year's events will build upon the lessons learned in these events. We hope to see you there!

#### **2017 events**

- Second Creative Industries Series event: FFWD Advertising and Marketing Week
  Date: January 30<sup>th</sup> February 1<sup>st</sup> 2017
  Location: Toronto, ON
  Opportunity to showcase any of the following programs: PR, marketing, advertising, communications, digital media, media planning, media production, etc.
- Other events in Vancouver, Toronto and Montreal to be confirmed for March 2017

### CALGARY, AB



### TORONTO, ON

