

Request for Proposal (RFP)

For: Consultancy for impact evaluation and narratives for the Women in Science Programme in Brazil

Date: 13 January 2023

1 Overview of the British Council

1.1 The British Council is the UK's international organisation for cultural relations and educational opportunities. We create friendly knowledge and understanding between the people of the UK and other countries. We do this by making a positive contribution to the UK and the countries we work with – changing lives by creating opportunities, building connections and engendering trust.

1.2 We work with over 100 countries across the world in the fields of arts and culture, English language, education and civil society. Each year we reach over 20 million people face-to-face and more than 500 million people online, via broadcasts and publications. Founded in 1934, we are a UK charity governed by Royal Charter and a UK public body

1.3 The British Council employs over 10,500 staff worldwide. It has its headquarters in the UK, with offices in London, Manchester, Belfast, Cardiff and Edinburgh. Further information can be viewed at www.britishcouncil.org.

1.4 The British Council delivers its work in Brazil through its subsidiary, Associação Conselho Britânico, whose main office is based in Sao Paulo. The present request for quotation focusses on the work developed by the Cultural Engagement sector, namely, in Higher Education (HE).

2 Introduction and Background to the Project / Programme

2.1 The HE portfolio encompasses the **Women in Science Programme**¹, which seeks to strengthen bonds around women in science in both Brazil and the UK, at individual and institutional levels. Having started in 2018, the programme is aimed at building capacities, promoting the scientific agenda for women, and strengthening national and international networks. It comprises, among others, the initiatives below:

2.1.1. The Women in Science: UK-Brazil Gender Equality Partnerships Call seeks to influence the development of institutional policies and practices which will enable progress towards achieving gender equality in science, technology, higher education, and research institutions in Brazil. In its first edition, in 2021², the call aimed at building capacities within Brazilian institutions through partnerships with British institutions recipients of Athena Swan Charter awards, a framework that is used across the globe to support and transform gender equality within higher education (HE) and research. Currently on the second edition³, launched in 2022 and with selected projects now initialising their implementation, the call aims at facilitating partnerships between British higher education institutions certified by the Athena Swan Charter and Brazilian ones to develop projects based on the guidelines of the Brazil Gender Equality Framework for Higher Education Institutions⁴, seeking the development of institutional policies and practices that promote gender equality in STEM (Science, Technology, Engineering and Mathematics).

2.2 British Council Women in STEM Scholarships⁵: launched in 2020, the master's scholarship programme establishes partnerships with UK universities with the aim of benefiting women from different parts of the world. 2023 marks the third edition of the programme and the British Council will promote it widely once applications are opened later in the year.

¹ <https://www.britishcouncil.org.br/mulheres-na-ciencia> (in Portuguese).

² <https://www.britishcouncil.org.br/en/women-in-science/gender-equality-call>

³ <https://www.britishcouncil.org.br/en/women-science-gender-equality-partnerships-call-2022>

⁴ <https://www.britishcouncil.org.br/en/programmes/education/brazil-gender-equality-framework-higher-education-institutions>

⁵ <https://www.britishcouncil.org/study-work-abroad/in-uk/scholarship-women-stem>

2.3 Women in Tech⁶: aimed at building capacities of women researchers, professionals and/or entrepreneurs in STEM towards career advancement. The British Council established partnerships with Brazilian institutions who were interest in replicating the training to their beneficiaries and reached 13 institutions through three open calls. The online training is made of 12 modules and contains synchronous and asynchronous activities, all in Portuguese.

2.4 Girls in STEM⁷: a programme destined to build teachers' and educators' capacities, with the ultimate goals of breaking stereotypes and provide inspiration for girls in STEM areas. There have been two editions of the initiative, the latter is coming to its closure in March 2023, each with its own delivery and implementation partner – Museu do Amanhã and Fundação Carlos Chagas, respectively. Twelve projects were selected in the first edition, and 30 on the second, encompassing initiatives from states in the five regions in Brazil.

2.5 Publications and podcasts:

2.5.1. Women in Science Magazine series: made of three editions of the Women in Science Magazine, the series has produced content linked to the activities developed under the Women in Science Programme, including interviews with well-known and influential women in scientific field. All three publications are available online in English, Portuguese and Spanish:

- First edition, 2019⁸
- Second edition, 2020⁹
- Third edition, 2021¹⁰

2.5.2 Women in Science Podcast¹¹ series: the 2-season, 16-episode series covers stories, research findings and experiences of women students, scientists, entrepreneurs and lab

⁶ <https://www.britishcouncil.org.br/mulheres-na-ciencia/mulheres-tech>

⁷ <https://www.britishcouncil.org.br/mulheres-na-ciencia/garotas-stem>

⁸ <https://www.britishcouncil.org.br/mulheres-na-ciencia/revista>

⁹ <https://www.britishcouncil.org.br/mulheres-na-ciencia/revista-2>

¹⁰ <https://www.britishcouncil.org.br/mulheres-na-ciencia/revista-3>

technicians from Brazil and the UK who demonstrate the power of women in scientific research and innovation.

2.5.3 Brazil Gender Equality Framework for Higher Education Institutions¹²: The publication aims to act as a catalyst, instigating long-term systemic and cultural change to tackle discrimination, remove exclusionary practices and policies and change behaviours within higher education and research in Brazil. Launched in 2022, it is the result of joint efforts of the UK and Brazilian institutions who worked in collaboration under the first edition of the Women in Science: UK-Brazil Gender Equality Partnerships Call. Together with UK-BR consultants, they have identified key elements for local adaptation of the UK-based gender equality charter, Athena Swan, to Brazil's context-specific realities, and indicated the required tools and processes to make it viable, relevant, and impactful in Brazil. The publication is available online in English and Portuguese for free download; the British Council are currently printing the Portuguese version for distribution in events and meetings.

2.6 The purpose and scope of this RFP and supporting documents is to explain in further detail the requirements of the British Council and the procurement process for submitting a tender proposal.

3 Tender Conditions and Contractual Requirements

This section of the RFP sets out the British Council's contracting requirements, general policy requirements, and the general tender conditions relating to this procurement process ("**Procurement Process**").

3.1 Contracting requirements

3.1.1 The contracting authority is the British Council which includes any subsidiary companies and other organisations that control or are controlled by the British Council from time to time (see: <http://www.britishcouncil.org/organisation/structure/status>).

¹¹ <https://www.britishcouncil.org.br/mulheres-na-ciencia/podcasts> (content available only in Portuguese)

¹² <https://www.britishcouncil.org.br/mulheres-na-ciencia/marco-referencial>

3.1.2 The appointed supplier will be expected to deliver the goods and/or provide services at the British Council offices in Brazil. However, all activities are expected to be developed and delivered remotely.

3.1.3 The British Council's contracting and commercial approach in respect of the required goods and/or services is set out at Annex 1 (Terms and Conditions of Contract for UK-based suppliers) and Annex 2 (Terms and Conditions of Contract for Brazil-based suppliers) ("**Contract**"). By submitting a tender response, you are agreeing to be bound by the terms of this RFP and the Contract without further negotiation or amendment.

3.1.4 The Contract awarded will be for a duration of five (05) months with an option for an extension for up to an additional six months.

3.1.5 In the event that you have any concerns or queries in relation to the Contract, you should submit a clarification request in accordance with the provisions of this RFP by the Clarification Deadline (as defined below in the Timescales section of this RFP). Following such clarification requests, the British Council may issue a clarification change to the Contract that will apply to all potential suppliers submitting a tender response.

3.1.6 The British Council is under no obligations to consider any clarifications / amendments to the Contract proposed following the Clarification Deadline, but before the Response Deadline (as defined below in the Timescales section of this RFP). Any proposed amendments received from a potential supplier as part its tender response shall entitle the British Council to reject that tender response and to disqualify that potential supplier from this Procurement Process.

3.2 General Policy Requirements

3.2.1 By submitting a tender response in connection with this Procurement Process, potential suppliers confirm that they will, and that they shall ensure that any consortium members and/or subcontractors will, comply with all applicable laws, codes of practice, statutory guidance and applicable British Council policies relevant to the goods and/or services being supplied. All relevant British Council policies that suppliers are expected to comply with can be found on the British Council website (<https://www.britishcouncil.org/organisation/transparency/policies>). The list of relevant policies includes (but it is not limited to): Anti-Fraud and Corruption, Child Protection Policy, Equality, Diversity and Inclusion Policy, Fair Trading, Health and Safety Policy, Environmental Policy, Records Management, and Privacy.

3.3 General tender conditions (“Tender Conditions”)

3.3.1 Application of these Tender Conditions – In participating in this Procurement Process and/or by submitting a tender response it will be implied that you accept and will be bound by all the provisions of this RFP and its Annexes. Accordingly, tender responses should be on the basis of and strictly in accordance with the requirements of this RFP.

3.3.2 Third party verifications – Your tender response is submitted on the basis that you consent to the British Council carrying out all necessary actions to verify the information that you have provided; and the analysis of your tender response being undertaken by one or more third parties commissioned by the British Council for such purposes.

3.3.3 Information provided to potential suppliers – Information that is supplied to potential suppliers as part of this Procurement Process is supplied in good faith. The information contained in the RFP and the supporting documents and in any related written or oral communication is believed to be correct at the time of issue but the British Council will not accept any liability for its accuracy, adequacy or completeness and no warranty is given as such. This exclusion does not extend to any fraudulent misrepresentation made by or on behalf of the British Council.

3.3.4 Potential suppliers to make their own enquires – You are responsible for analysing and reviewing all information provided to you as part of this Procurement Process and for forming your own opinions and seeking advice as you consider appropriate. You should notify the British Council promptly of any perceived ambiguity, inconsistency or omission in this RFP and/or any in of its associated documents and/or in any information provided to you as part of this Procurement Process.

3.3.5 Amendments to the RFP – At any time prior to the Response Deadline, the British Council may amend the RFP. Any such amendment shall be issued to all potential suppliers, and if appropriate to ensure potential suppliers have reasonable time in which to take such amendment into account, the Response Deadline shall, at the discretion of the British Council, be extended.

3.3.6 Compliance of tender response submission – Any goods and/or services offered should be on the basis of and strictly in accordance with the RFP (including, without limitation, any specification of the British Council’s requirements, these Tender Conditions and the Contract) and all other documents and any clarifications or updates issued by the British Council as part of this Procurement Process.

3.3.7 Format of tender response submission – Tender responses must comprise the relevant documents specified by the British Council completed in all areas and in the format as detailed by the British Council in Annex 3 (Supplier Response). Any documents requested by the British Council must be completed in full. It is, therefore, important that you read the RFP carefully before completing and submitting your tender response.

3.3.8 Modifications to tender response documents once submitted – You may modify your tender response prior to the Response Deadline by giving written notice to the British Council. Any modification should be clear and submitted as a complete new tender response in accordance with Annex 3 (Supplier Response) and these Tender Conditions.

3.3.9 Rejection of tender responses or other documents – A tender response or any other document requested by the British Council may be rejected which:

- contains gaps, omissions, misrepresentations, errors, uncompleted sections, or changes to the format of the tender documentation provided;
- contains handwritten amendments which have not been initialled by the authorised signatory;
- does not reflect and confirm full and unconditional compliance with all of the documents issued by the British Council forming part of the RFP;
- contains any caveats or any other statements or assumptions qualifying the tender response that are not capable of evaluation in accordance with the evaluation model or requiring changes to any documents issued by the British Council in any way;
- is not submitted in a manner consistent with the provisions set out in this RFP;
- is received after the Response Deadline.

3.3.10 Disqualification – If you breach these Tender Conditions, if there are any errors, omissions or material adverse changes relating to any information supplied by you at any stage in this Procurement Process, if any other circumstances set out in this RFP, and/or in any supporting documents, entitling the British Council to reject a tender response apply and/or if you or your appointed advisers attempt:

- to inappropriately influence this Procurement Process;
- to fix or set the price for goods or services ;
- to enter into an arrangement with any other party that such party shall refrain from submitting a tender response;

- to enter into any arrangement with any other party (other than another party that forms part of your consortium bid or is your proposed sub-contractor) as to the prices submitted; or
- to collude in any other way
- to engage in direct or indirect bribery or canvassing by you or your appointed advisers in relation to this Procurement Process; or
- to obtain information from any of the employees, agents or advisors of the British Council concerning this Procurement Process (other than as set out in these Tender Conditions) or from another potential supplier or another tender response,

the British Council shall be entitled to reject your tender response in full and to disqualify you from this Procurement Process. Subject to the “Liability” Tender Condition below, by participating in this Procurement Process you accept that the British Council shall have no liability to a disqualified potential supplier in these circumstances.

3.3.11 Tender costs – You are responsible for obtaining all information necessary for preparation of your tender response and for all costs and expenses incurred in preparation of the tender response. Subject to the “Liability” Tender Condition below, you accept by your participation in this procurement, including without limitation the submission of a tender response, that you will not be entitled to claim from the British Council any costs, expenses or liabilities that you may incur in tendering for this procurement irrespective of whether or not your tender response is successful.

3.3.12 Rights to cancel or vary this Procurement Process - By issuing this RFP, entering into clarification communications with potential suppliers or by having any other form of communication with potential suppliers, the British Council is not bound in any way to enter into any contractual or other arrangement with you or any other potential supplier. It is intended that the remainder of this Procurement Process will take place in accordance with the provisions of this RFP but the British Council reserves the right to terminate, amend or vary (to include, without limitation, in relation to any timescales or deadlines) this Procurement Process by notice to all potential supplier in writing. Subject to the “Liability” Tender Condition below, the British will have no liability for any losses, costs or expenses caused to you as a result of such termination, amendment or variation.

3.3.13 Consortium Members and sub-contractors – It is your responsibility to ensure that any staff, consortium members, sub-contractors and advisers abide by these Tender Conditions and the requirement of this RFP.

3.3.14 Liability – Nothing in these Tender Conditions is intended to exclude or limit the liability of the British Council in relation to fraud or in other circumstances where the British Council’s liability may not be limited under any applicable law.

4 Confidentiality and Information Governance

4.1 All information supplied to you by the British Council, including this RFP and all other documents relating to this Procurement Process, either in writing or orally, must be treated in confidence and not disclosed to any third party (save to your professional advisers, consortium members and/or sub-contractors strictly for the purposes only of helping you to participate in this Procurement Process and/or prepare your tender response) unless the information is already in the public domain or is required to be disclosed under any applicable laws.

4.2 You shall not disclose, copy or reproduce any of the information supplied to you as part of this Procurement Process other than for the purposes of preparing and submitting a tender response. There must be no publicity by you regarding the Procurement Process or the future award of any contract unless the British Council has given express written consent to the relevant communication.

4.3 This RFP and its accompanying documents shall remain the property of the British Council and must be returned on demand.

4.4 The British Council reserves the right to disclose all documents relating to this Procurement Process, including without limitation your tender response, to any employee, third party agent, adviser or other third party involved in the procurement in support of, and/or in collaboration with, the British Council. The British Council further reserves the right to publish the Contract once awarded and/or disclose information in connection with supplier performance under the Contract in accordance with any public sector transparency policies (as referred to below). By participating in this Procurement Process, you agree to such disclosure and/or publication by the British Council in accordance with such rights reserved by it under this paragraph.

4.5 The Freedom of Information Act 2000 (“FOIA”), the Environmental Information Regulations 2004 (“EIR”), and public sector transparency policies apply to the British Council (together the “**Disclosure Obligations**”).

4.6 You should be aware of the British Council's obligations and responsibilities under the Disclosure Obligations to disclose information held by the British Council. Information provided by you in connection with this Procurement Process, or with any contract that may be awarded as a result of this exercise, may therefore have to be disclosed by the British Council under the Disclosure Obligations, unless the British Council decides that one of the statutory exemptions under the FOIA or the EIR applies.

4.7 If you wish to designate information supplied as part of your tender response or otherwise in connection with this tender exercise as confidential, using any template and/or further guidance provided at Part 2 (Submission Checklist) of Annex 3 (Supplier Response), you must provide clear and specific detail as to:

- the precise elements which are considered confidential and/or commercially sensitive;
- why you consider an exemption under the FOIA or EIR would apply; and
- the estimated length of time during which the exemption will apply.

4.8 The use of blanket protective markings of whole documents such as "commercial in confidence" will not be sufficient. By participating in this Procurement Process you agree that the British Council should not and will not be bound by any such markings.

4.9 In addition, marking any material as "confidential" or "commercially sensitive" or equivalent should not be taken to mean that the British Council accepts any duty of confidentiality by virtue of such marking. You accept that the decision as to which information will be disclosed is reserved to the British Council, notwithstanding any consultation with you or any designation of information as confidential or commercially sensitive or equivalent you may have made. You agree, by participating further in this Procurement Process and/or submitting your tender response, that all information is provided to the British Council on the basis that it may be disclosed under the Disclosure Obligations if the British Council considers that it is required to do so and/or may be used by the British Council in accordance with the provisions provision of this RFP.

4.10 Tender responses are also submitted on the condition that the appointed supplier will only process personal data (as may be defined under any relevant data protection laws) that it gains access to in performance of this Contract in accordance with the British Council's instructions and will not use such personal data for any other purpose. The contracted supplier will undertake to process any personal data on the British Council's behalf in accordance with the relevant provisions of any relevant data protection laws and to ensure all consents required under such laws are obtained.

5 Tender Validity

5.1 Your tender response must remain open for acceptance by the British Council for a period of sixty (60) days from the Response Deadline. A tender response not valid for this period may be rejected by the British Council.

6 Payment and Invoicing

6.1 The British Council will pay correctly addressed and undisputed invoices within 30 days in accordance with the requirements of the Contract. Suppliers to the British Council must ensure comparable payment provisions apply to the payment of their sub-contractors and the sub-contractors of their sub-contractors. General requirements for an invoice for the British Council include:

- A description of the good/services supplied is included.
- The British Council Purchase Order number is included.
- It is sent electronically via email in PDF format to ramon.santos@britishcouncil.org copying marcela.gobo@britishcouncil.org.
- **For Brazil-based suppliers:** you are required to submit a boleto in addition to the invoice (Nota Fiscal) so we can properly process payment.

7 Specification

7.1 The British Council would like to request a proposal for consulting services to identify, analyse and report on the impacts of the activities and projects under the Women in Science Programme in Brazil, covering the following aspects:

7.1.1 Analyse project impact on direct and indirect beneficiaries/participants; implementation partners; beneficiary institutions; relevant stakeholders, including any potential systematic or institutional impact perceived by key institutions and stakeholders.

7.1.2 Map opportunities and challenges for leverage and system change focussing on gender equality policies feeding into a wider agency of the British Council in the theme and the role it plays in internationalisation strategies.

7.2 The supplier will be responsible for the following activities:

7.2.1 Developing an impact analysis methodology for the aforementioned project considering that data collection will involve participants from the UK as well as Brazil

7.2.2 Apply the methodology and produce a final report identifying opportunities and challenges to reach the objectives set by the projects, as well as qualitative and quantitative analysis of the impacts produced.

7.2.3 Produce 'life story' snapshots and testimonies of those impacted by the project, including the participating implementation institutions and beneficiary institutions as well.

7.2.4 Create a slide deck presentation compiling the results and findings which can be used to communicate the impacts in a fun, clear and effective way to the internal and external public in Brazil and in the UK.

7.2.4.1 Supplier is expected to provide collateral facts and figures in the form of graphics, tables, charts, and/or other visual language for data presentation as well as impact statements

7.2.4.2 Facts and figures must be included in a way we can easily extract them to other presentations and/or contexts.

7.3 Expected outputs and outcomes

7.3.1 A bilingual final report identifying opportunities and challenges to reach the objectives and expected impacts of the projects under Women in Science Programme, in British English and Brazilian Portuguese.

7.3.2 15-20 'life story' snapshots and testimonies of the Programme initiatives, including at least two (02) testimonies for each of the initiatives below:

- UK-Brazil Gender Equality Partnerships Call
- British Council Scholarships for Women in STEM
- Girls in STEM
- Women in Tech – Inclusive Leaderships
- Women in Science and Innovation

7.3.3 Communication material on the programme's impacts to raise awareness on the relevance, importance, real impact and attract potential of investments on the initiatives, containing:

7.3.3.1 At least two (02) slide deck presentations (in PowerPoint or similar format) compiling the results of impacts to be communicated to internal and external stakeholders in Brazil and the UK.

7.3.3.1.1 The supplier must deliver British English and Brazilian Portuguese versions of these presentations. A script for each presentation must be approved by the British Council before its development.

7.3.3.1.2 The presentations need to include qualitative and quantitative impacts – e.g., numbers/impact figures.

7.3.3.1.3 The external presentation must be developed in a way to allow the British Council to pitch results and impact to external stakeholders

7.3.3.2 One (01) video for external communication including the 'life story' testimonies of those impacted by the project, in two (02) versions: English and Portuguese:

- Each of the videos must present textual content and subtitles in the appropriate language.
- Closed captions/subtitles must be considered for all spoken elements of the video, respecting the language of the version¹³.

7.3.3.3 Other communication pieces proposed by the British Council – to be defined.

7.4 Additional services under the responsibility of the supplier:

7.4.1 Translation services British English<>Brazilian Portuguese, and proofreading for all written content – e.g., final report, slides

7.4.2 Graphic design services for all graphic content developed – e.g., report, slides, videos, facts and figures¹⁴

¹³ If Portuguese, all subtitles in that version will be in Portuguese, even if speaker is speaking English – and vice-versa.

7.4.3 Brazilian sign language (libras) interpreter services to be embedded into the video produced according to the Brazilian norms

7.4.4 Video edition and production services

7.5 Project timeline: the services will be developed in two phases:

7.5.2 Phase one: methodology design and data collection: until 25 March 2023

7.5.3 Phase two: data analysis and content creation: until 31 May 2023

7.6 Total service cost must remain within the respective thresholds, according to the country in which the selected supplier is based, including VAT and/or taxes:

- UK-based: £20,000.00
- Brazil-based: R\$ 127,400.00

8 Mandatory Requirements / Constraints

8.1 As part of your tender response, you must confirm that you meet the mandatory requirements / constraints, if any, as set out in the British Council's specification forming part of this RFP. A failure to comply with one or more mandatory requirements or constraints shall entitle the British Council to reject a tender response in full.

9 Qualification Requirements

9.1 Qualification questionnaire not used.

10 Key background documents and further information

10.1 Further relevant background documents / information may be provided to potential suppliers as set out below, as an Annex to this RFP and/or by way of the issue of additional

¹⁴ Upon selection, the supplier will have access to the British Council Brand Hub and brand guidelines, as these will guide the supplier towards the creation of all materials.

documents / links to additional information / documents. Where no such information / documents are provided, this Section of the RFP will not apply.

10.2 The following additional documentation / information is provided as part of this RFP:

10.2.1 Brief introduction of the company and its market experience

10.2.2 Customer care: introduction of the responsible manager

10.2.3 Customer/client portfolio

10.2.4 Two references from clients/customers including name, phone number, and email address, and a brief description of services provided

10.2.5 Commercial conditions:

10.5.2.1 Detailed cost breakdown, specifying prices per item

10.5.2.2 Additional costs (if applicable)

10.5.2.3 Services and products delivery timeline

11 Timescales

11.1 Subject to any changes notified to potential suppliers by the British Council in accordance with the Tender Conditions, the following timescales shall apply to this Procurement Process:

Activity	Date / time
RFP Issued to bidding suppliers	13/01/2023
Deadline for clarification questions (Clarification Deadline)	18/01/2023
British Council to respond to clarification questions	19/01/2023
Deadline for submission of RFP responses by potential suppliers (Response Deadline)	25/01/2023 – 23:59 (GMT-3)
Final Decision	27/01/2023
Contract concluded with winning supplier	30/01/2023
Contract start date	31/01/2023

12 Instructions for Responding

12.1 The documents that must be submitted to form your tender response are listed at Part 2 (Submission Checklist) of Annex 3] (Supplier Response) to this RFP. All documents required as part of your tender response should be submitted to ramon.santos@britishcouncil.org copying marcela.gobo@britishcouncil.org by the Response Deadline, as set out in the Timescales section of this RFP.

12.2 The following requirements should be complied with when submitting your response to this RFP:

- Please ensure that you send your submission in good time to prevent issues with technology – late tender responses may be rejected by the British Council.
- Do not submit any additional supporting documentation with your RFP response except where specifically requested to do so as part of this RFP. PDF, JPG, PPT, Word and Excel formats can be used for any additional supporting documentation (other formats should not be used without the prior written approval of the British Council).
- All attachments/supporting documentation should be provided separately to your main tender response and clearly labelled to make it clear as to which part of your tender response it relates.
- If you submit a generic policy / document you must indicate the page and paragraph reference that is relevant to a particular part of your tender response.
- Unless otherwise stated as part of this RFP or its Annexes, all tender responses should be in the format of the relevant British Council requirement with your response to that requirement inserted underneath.
- Where supporting evidence is requested as 'or equivalent' you must demonstrate such equivalence as part of your tender response.
- Any deliberate alteration of a British Council requirement as part of your tender response will invalidate your tender response to that requirement and for evaluation purposes you shall be deemed not to have responded to that particular requirement.
- Responses should be concise, unambiguous, and should directly address the requirement stated.
- Your tender responses to the tender requirements and pricing will be incorporated into the Contract, as appropriate.

13 Clarification Requests

13.1 All clarification requests should be submitted to marcela.gobo@britishcouncil.org by the Clarification Deadline, as set out in the Timescales section of this RFP. The British Council is under no obligation to respond to clarification requests received after the Clarification Deadline.

13.2 Any clarification requests should clearly reference the appropriate paragraph in the RFP documentation and, to the extent possible, should be aggregated rather than sent individually.

13.3 The British Council reserves the right to issue any clarification request made by you, and the response, to all potential suppliers unless you expressly require it to be kept confidential at the time the request is made. If the British Council considers the contents of the request not to be confidential, it will inform you and you will have the opportunity to withdraw the clarification query prior to the British Council responding to all potential suppliers.

13.4 The British Council may at any time request further information from potential suppliers to verify or clarify any aspects of their tender response or other information they may have provided. Should you not provide supplementary information or clarifications to the British Council by any deadline notified to you, your tender response may be rejected in full and you may be disqualified from this Procurement Process.

14 Evaluation Criteria

14.1 You will have your tender response evaluated as set out below:

Stage 1: Tender responses will be checked to ensure that they have been completed correctly and all necessary information has been provided. Tenders responses correctly completed with all relevant information being provided will proceed to Stage 2. Any tender responses not correctly completed in accordance with the requirements of this RFP and/or containing omissions may be rejected at this point. Where a tender response is rejected at this point it will automatically be disqualified and will not be further evaluated.



Stage 2: The completed Qualification Questionnaire (*if used*) will then be reviewed to confirm that the potential supplier meets all of the qualification criteria set out in the questionnaire. Potential suppliers that meet the qualification criteria will proceed to Stage 3. Potential suppliers that do not meet the qualification criteria set out in the Qualification Questionnaire (*if used*) may be excluded from the Procurement Process at this point. Where a potential supplier is excluded at this point, its tender response will be rejected in full and not evaluated further and the supplier will automatically be disqualified from this Procurement Process.



Stage 3: If a bidder succeeds in passing Stages 1 and 2 of the evaluation, then it will have its detailed tender response to the British Council’s requirements evaluated in accordance with the evaluation methodology set out below. Information provided as part of Qualification Questionnaire (*if used*) responses may also be verified as part of this stage.

14.2 Award Criteria – Responses from potential suppliers will be assessed to determine the most economically advantageous tender using the following criteria and weightings and will be assessed entirely on your response submitted:

Criteria	Weighting
Social Value	10%
Quality and Expertise	35%
Methodology and Approach	25%
Commercial/pricing	30%

14.3 Scoring Model – Tender responses will be subject to an initial review at the start of Stage 3 of the evaluation process. Any tender responses not meeting mandatory requirements or constraints (if any) will be rejected in full at this point and will not be assessed or scored further. Tender responses not so rejected will be scored by an evaluation panel appointed by the British Council for all criteria other than Commercial using the following scoring model:

Points	Interpretation
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10	Excellent – Overall the response demonstrates that the bidder meets all areas of the requirement and provides all of the areas evidence requested in the level of detail requested. This, therefore, is a detailed excellent response that meets all aspects of the requirement leaving no ambiguity as to whether the bidder can meet the requirement.
7	Good – Overall the response demonstrates that the bidder meets all areas of the requirement and provides all of the areas of evidence requested, but contains some trivial omissions in relation to the level of detail requested in terms of either the response or the evidence. This, therefore, is a good response that meets all aspects of the requirement with only a trivial level ambiguity due the bidders failure to provide all information at the level of detail requested.
5	Adequate – Overall the response demonstrates that the bidder meets all areas of the requirement, but not all of the areas of evidence requested have been provided. This, therefore, is an adequate response, but with some limited ambiguity as to whether the bidder can meet the requirement due to the bidder’s failure to provide all of the evidence requested.
3	Poor – The response does not demonstrate that the bidder meets the requirement in one or more areas. This, therefore, is a poor response with significant ambiguity as to whether the bidder can meet the requirement due to the failure by the bidder to show that it meets one or more areas of the requirement.
0	Unacceptable – The response is non-compliant with the requirements of the RFP and/or no response has been provided.

14.4 Commercial Evaluation – Your “Overall Price” (as calculated in accordance with requirements of Annex 4 (Pricing Approach) for the goods and/or services will be evaluated by the evaluation panel for the purposes of the commercial evaluation. Prices must not be subject to any pricing assumptions, qualifications or indexation not provided for explicitly by the British Council as part of the pricing approach. In the event that any prices are expressed as being subject to any pricing assumptions, qualifications or indexation not provided for by

the British Council as part of the pricing approach, the British Council may reject the full tender response at this point. The British Council may also reject any tender response where the Overall Price for the goods and/or services is considered by the British Council to be abnormally low following the relevant processes set out under the EU procurement rules. A maximum offer score of 10 will be awarded to the tender response offering the lowest "Overall Price". Other tender responses will be awarded a mark by application of the following formula: (Lowest Overall Price/Overall Price being evaluated) x 10 (rounded to two decimal places) = commercial score.

14.5 Moderation and application of weightings – The evaluation panel appointed for this procurement will meet to agree and moderate scores for each award criteria. Final scores in terms of a percentage of the overall tender score will be obtained by applying the relevant weighting factors set out as part of the award criteria table above. The percentage scores for each award criteria will be amalgamated to give a percentage score out of 100.

14.6 The winning tender response – The winning tender response shall be the tender response scoring the highest percentage score out of 100 when applying the above evaluation methodology, which is also supported by any required verification evidence (to include, without limitation, any updated information or references relating to any Qualification Question responses) obtained by the Authority relating to any self-certification or other requirements referred to in the Qualification Questionnaire (*if used*). If any verification evidence requested from a supplier, or a relevant third party as may be referred to by the supplier in the Qualification Questionnaire (*if used*) as a party prepared to provide such information, is not provided in accordance with any timescales specified by the British Council and/or any evidence reviewed by the British Council (whose decision shall be final) does not demonstrate compliance with any such requirement, the British Council may reject that tender response in full and disqualify the potential winning supplier from the Procurement Process at that point.

List of Annexes forming part of this RFP (issued as separate documents):

Annex 1 - Terms and Conditions of Contract for UK-based suppliers

Annex 2 – Terms and Conditions of Contract for Brazil-based suppliers

Annex 3 – Supplier Response

Annex 4 – Pricing Approach